# **Additional Functionality**

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#### **Configure Response File Backup Locations**

**Create Support Requests** 

**Edit Support Requests** 

**Delete Support Requests** 

### **Manage Alternative Assessments**

- Enter Monitor Scores
- Upload Evidence
- View Alternate Assessment Reports

#### **Manage Messages**

## **Understand Proctor Caching**

- Proctor-Caching Checklist
  - Configure TestNav for Proctor Caching
  - Precache Test Content
- Edit Previously Created TestNav Configuration
- Delete Previously Created TestNav and Proctor Caching Configurations
- Import or Export TestNav Configurations