

# TestNav 8 Online Support

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## COVID 19 - INSTRUCTIONS FOR PARENTS OF VIRTUAL LEARNERS

Due to Covid-19 restrictions, many students must test from home. Click the link below to install TestNav on your home computer or device **only when directed to do so by your child's school.**

[Set Up TestNav on your Home Computer or Device](#)

TestNav 8 Online Support provides system requirements, instructions for setup, troubleshooting steps, and information on features and demos.

The Getting Started checklist below outlines the high-level process for setting up your TestNav testing environment. Click the links within the steps for detailed instructions. You can also download a printable PDF of this page by clicking **Tools > Export to PDF.**

The user guide was created for online use. For the best reading experience and the most up-to-date information, we recommend using the online version.

If you are experiencing an issue with TestNav, [locate your error code](#) and [SRF and log files](#) before you contact Pearson Support.

## Getting Started

1. Review [TestNav System Requirements](#) and firewall/port settings for testing devices.
2. If using ProctorCache, review [ProctorCache System Requirements](#), and then install [ProctorCache](#) on designated proctor caching computers.
  1. Pre-cache test content through your assessment management system. *Your program should provide instructions for pre-caching test content.*
3. Complete infrastructure trial in each testing lab using a practice test. *Your program should provide instructions for setting up a practice test through your assessment management system.*

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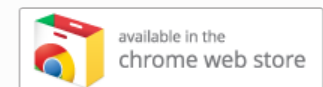
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