_TN_DesktopUpdates

- Any necessary patch updates automatically install whenever TestNav starts or when a student attempts to log in. This ensures the update is implemented even if schools leave TestNav running over the course of a few days.
  *You can also push the latest TestNav update, rather than waiting until each student opens TestNav. To push an update, take a snapshot of the **Pearson** folder, and push that folder to all student computers.*
- Updates that require reinstallation are scheduled for winter and summer breaks.
- Pearson will communicate all updates *with instructions* in advance.

When you install TestNav, it creates the **TestNav** folder within the **Pearson** folder shown in the path above. The **TestNav** folder contains the following:

- The update file folder, named with the update version number (for example, **1.4.1**)
- The **default** file, which stores the customer login preference for the next login

The login preference stored in the **default** file can change if you select a different customer from the Sign In page. You can set the **default** file to read-only to prevent students from overwriting it after you set your test preference.

If you encounter any issues during an update, you can find the **errorlog** folder within the **update** folder (for example: **1.4.1** > **update** > **errorlog)**. The **errorlog** folder logs any issues TestNav may encounter when it attempts an update. You can also delete the **Pearson** folder to reset TestNav, clearing out any updates stored in that directory.