

# TestNav - Firefox Support Ending



## Technical Bulletin

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### What is happening?

Mozilla will end support of the Netscape Plugin Application Programming Interface (NPAPI)/Java plugin in its Firefox ESR browser before the start of the 2018-19 school year.

As a result, Pearson plans to end support for Firefox ESR for secure testing in August 2018.

### What does this mean?

All customers using Firefox for secure testing must begin using the TestNav app in the 2018-19 school year.

### What do I need to do (and how do I do it)?

When your program prepares to update TestNav:

1. See the [setup pages](#) for applicable operating systems.
2. Follow setup instructions for the TestNav app.



Pearson strongly recommends that customers follow the provided instructions to *run AppCheck* and a *full infrastructure trial* to verify that devices and assistive technology perform as expected.

For additional information, see [Why do Java, Silverlight, Adobe Acrobat and other plugins no longer work?](#)

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