Resolve User Account Email Delivery Failure Errors

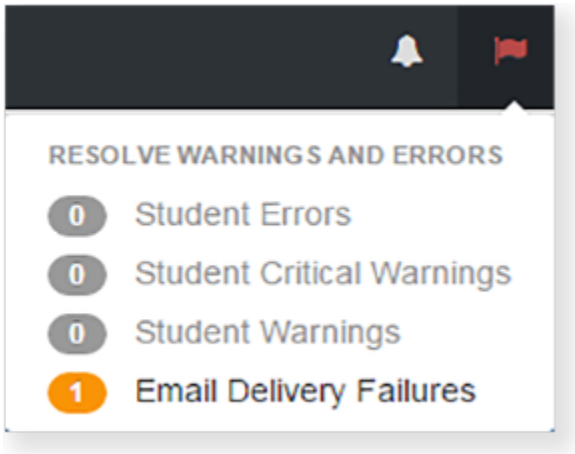
You can view and fix email delivery failure errors that occur when a new user account is created, or any of the following changes are made to an existing user account:

- Added an account
- Reset password
- Password expiration notification
- Password expired
- Changed password confirmation
- Forgot username

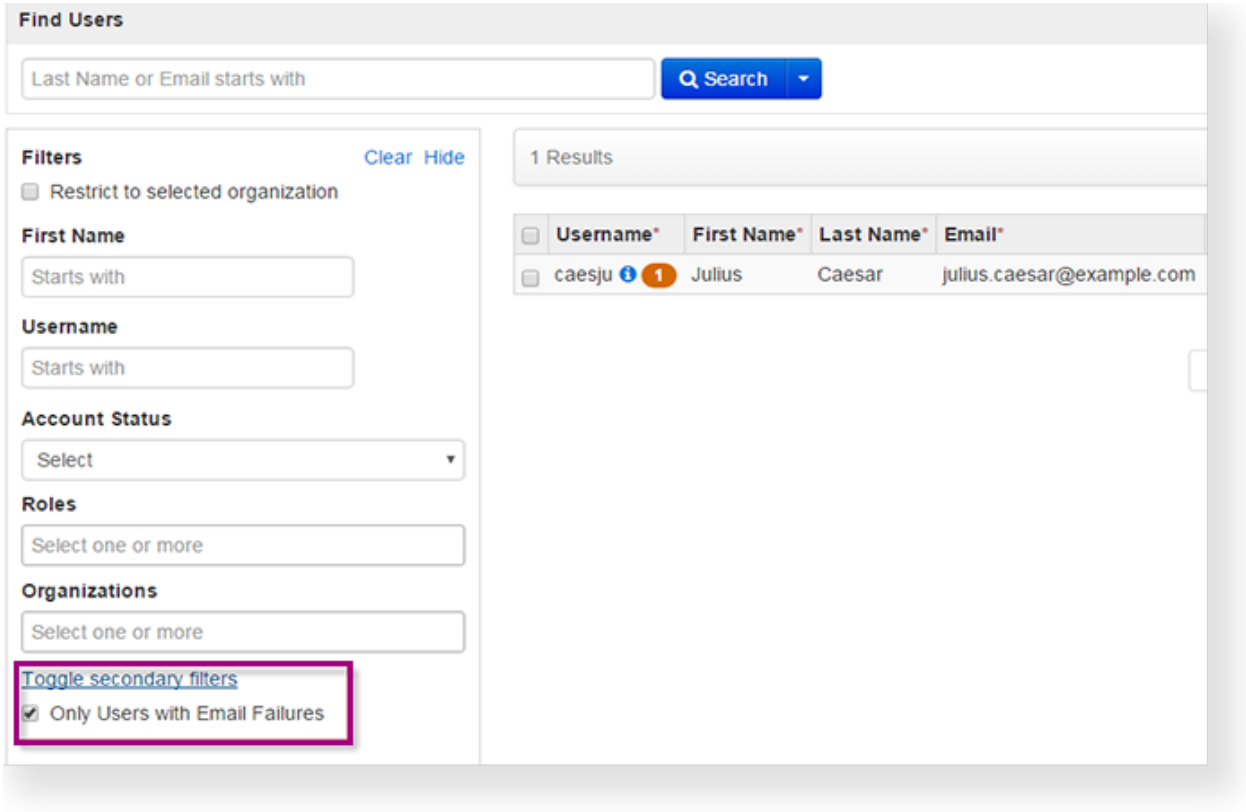
A red flag appears at the top of a page when an email delivery failure occurs.

Step-by-Step

1. Click the flag to reveal a list, and select **Email Delivery Failures.**



*Alternatively, from **Setup,** select **Users.** To find users with email failures, select **Only Users With Email Failures** under **Toggle secondary filters** .*



2. Review the user accounts and make updates.

3. Click **Save**.