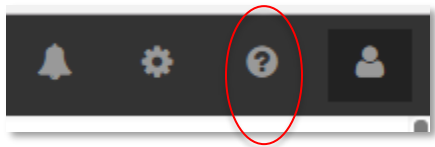


Considerations for Secure Tester

Some districts or schools may choose to use the Schoolnet Secure Tester, a desktop application that enables the online administration of a test, while at the same time preventing access to any other computer applications on that device. For Chromebook, the Chromebook Secure Tester app is used to run Secure Tester. Secure Tester must be installed on individual workstations prior to student use and is therefore not typically used with non-district-managed student devices.

See also: *Secure Tester Installation & User Guide* and *Secure Tester for Chromebook*

These documents are available in the Help and Support Library which can be accessed along with other admin guides by clicking the Help icon in the top right of your site.



Installing Secure Tester

If Secure Tester is selected for a test it must be installed on each test computer or students will not be able to access their test. To view the requirements for Secure Tester, click **System Requirements** in the site footer. To download:

- Go to: <https://support.schoolnet.com/releases>
 - Username: support
 - Password: iloveschoolnet
- Be sure to download the correct version: Macintosh, Windows or Chromebook

Many districts have pushed out Secure Tester to all student computers through their network by making it part of a student computer image. With supported tablets you can use a Mobile Device Manager (MDM) software package. Additionally, some school districts are configured for authentication directly from their host application; contact your project manager for assistance.

Scheduling a Test for Use with Secure Tester

The option to use Secure Tester is made on the scheduling page. If the option is selected, only secure tester may be used. Tests scheduled without Secure Tester can optionally be taken with Secure Tester.

3 Online Delivery Options

This test will be administered using the enhanced online test delivery platform (powered by TestNav)

Note: It is highly recommended to [Preview In TestNav](#) before administration to students.

Test Access

Online Test Passcode: ⓘ

Require use of Secure Tester application ⓘ

Cautions with Secure Tester

External links to content in a frame or that requires further navigation (such as an online dictionary) methods are **not** available in Secure Tester. Links to static content are okay.

Also know that applications such as JAWS screen reader will not work.

Considerations for Secure Tester

Understanding the Student Experience

For tests scheduled by someone other than the person who will administer it, be sure to properly communicate whether students should use Secure Tester and what to do if not installed on test computers.

Procedure for students to start an assessment via the Secure Tester:

1. Launch the previously installed Secure Tester



2. Enter student username and password (if required, this varies based on setup method)

A login screen titled "Please login to begin". It has three input fields: "Username:" with the value "Student_334423", "Password:" with masked characters, and "Online Passcode:". There are "Cancel" and "Login" buttons at the bottom.

3. Enter the online test passcode
4. Click **Login**

5. Select or confirm that the correct class section and assessment is listed and click the green **Start Your Test** button

A screen titled "Online Test Access". It shows "My Class:" as "Math 6 - SMITH:04 :Prd 04" in a dropdown menu. Below it, "Test Name:" is "TestNav with Secure Tester". A link says "If this is the wrong test, click here." A large green button labeled "Start Your Test" is at the bottom.

6. In the test window that appears, confirm that the welcome message displays the correct name, then click **Start Test Now**
7. Once the test is launched, the navigation is the same as for non-Secure Tester, except that no other applications can be accessed, the student is 'locked in' to the test window until submitting the test and closing the window

Troubleshooting Secure Tester Issues

System operators can use the Event Log to troubleshoot any Secure Tester issues that occur when using Secure Tester with TestNav. To view, go to System > Audit > Event Log and select Schoolnet Secure Test for the Event Category. If you open a support ticket, be sure to include any relevant information from the log.

A screenshot of the "System: Audit" interface. It shows an "Event Log" section with a description: "Review important user actions and system events that have been logged for auditing:". Below this are filters for "Tenant:" (set to "-- All -"), "Event Category:" (set to "Schoolnet Secure Tester" and circled in red), "Event Type:", "Target:", and "Start Date:".