

TestNav System Requirements

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These reflect minimum and recommended requirements; however, some customers slightly vary requirements for their specific organizations.

Do not use devices that take 10 seconds or more to start/run applications.

Hardware Requirements

Requirement	Details
Processor	x86/x32 and x64 or Intel-based™
Memory	4 GB RAM; <i>Minimum - 2 GB RAM</i> <ul style="list-style-type: none">Linux and iOS - 2 GB RAM; <i>Minimum - 1 GB RAM</i>
Screen Size	9.5-in
Resolution	1024 x 768
Other	<ul style="list-style-type: none">External keyboard and mouse (or touchpad) for touchscreen devices<ul style="list-style-type: none">Android, Windows (<i>required</i>)iOS (<i>recommended</i>)Local File access to home directory<ul style="list-style-type: none">OS X, macOSWindowsWired keyboards (<i>recommended</i>)Convertible Chromebooks - no tablet mode



Virtual Environments

- Some customers successfully use virtualization/thin clients; however, Pearson *does not provide support for* these technologies. Those using these technologies are responsible for their virtualized environment security and performance.
- Prior to high-stakes testing*, customers should compare virtual environment performance to that of a non-virtual environment.

For details on support changes, see the [Recently Updated](#) page.

Upcoming Support Changes

Pearson aligns support requirements with changing technologies.

Testing in Progress

- iOS 12.4

Support Ending

2020-21 School Year...

Pearson may further update this list as the school year approaches.

- Windows 7 and 8.1

When updates are released, *Pearson first tests a beta version* and reports bugs to developers. When the final version is publicly released, Pearson *also tests this version* to ensure TestNav compatibility *before* supporting it. When hardware or software deprecates, *Pearson drops support for it.*

TestNav App Update General Info

Customers may take app releases at varying times, depending on testing sessions. Methods for app updates vary by app and OS.

Update Methods...

Auto update - No action required*:

- Android
- Chrome
- Windows Store

Download from App Store:

- iOS app

Download from [download.testnav.com](#):

- TestNav desktop app

*Unless the auto-update feature is disabled. If disabled, download updated versions from the appropriate app store.

Software Requirements

Secure Testing (TestNav Apps Only)

TestNav apps run in **kiosk mode** to prevent students from accessing any other web pages or applications while testing.

Devices /OS	Supported Versions	Download TestNav	Setup Instructions
Tablets, Chromebooks, Chromeboxes			
Android	7-0 <i>For info on Android, see TestNav - Android App and Secure Testing</i>	From Google Play	Set Up TestNav on Android
Chrome OS	74-75	From Chrome Web Store	Set Up TestNav on Chrome OS
iOS	12 - 12.3.1	From the App Store	Set Up TestNav on iOS
Laptops, Desktops			
Linux	Ubuntu 18.04 (64-bit)	From TestNav downloads	Set Up TestNav on Linux
OS X /macOS	10.12, 10.13, 10.14	From TestNav downloads	Set Up TestNav on OS X, macOS
Windows	7, 8.1, 10 (includes Windows Store app)	From TestNav downloads or Windows Store	Set Up TestNav on Windows

Non-Secure (Practice) Testing

For practice tests, you can use the TestNav apps or the browsers in the table below:

OS	Versions and Corresponding Browsers
Chrome OS	74-75 Google Chrome 74-75
iOS	12 - 12.3.1 Safari 12.x
OS X /macOS	<ul style="list-style-type: none"> 10.12, 10.13, 10.14 Safari 12.x; Firefox 63-64
Windows	<ul style="list-style-type: none"> 7, 8, 8.1 Firefox 63-64 7, 8.1, 10, Google Chrome 66-75; IE 11 10 Microsoft Edge

Audio Recorder

TestNav supports audio recorder interactions only through the **TestNav app** on these OSs*:

- Windows
- Mac
- iOS
- Chrome OS

**These interactions are not supported on any browser.*