

11000s - Scoring CAT Server Warnings and Errors

Error codes below relate to scoring CAT server errors:

| Error Code | Error Message | Additional info and instruction |
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| 11000 | There has been a problem loading this section. Please contact your administrator. | Contact Pearson Support. |
| 11001 | There has been a problem loading this section. Please contact your administrator. | Contact Pearson Support. |
| 11002 | There has been a problem loading this section. Please contact your administrator. | Contact Pearson Support. |
| 11003 | There has been a problem loading this section. Please contact your administrator. | Contact Pearson Support. |
| 11004 | There has been a problem loading this section. Please contact your administrator. | Contact Pearson Support. |
| 11005 | There has been a problem loading this section. Please contact your administrator. | The proctor should resume the student within the assessment management system and have the student sign in again. If the issue persists, contact Pearson support. |
| 11006 | There has been a problem loading this section. Please contact your administrator. | Contact Pearson Support. |
| 11007 | There has been a problem loading this section. Please contact your administrator. | Contact Pearson Support. |
| 11008 | There has been a problem loading this section. Please contact your administrator. | Contact Pearson Support. |
| 11009 | There has been a problem loading this item. Please contact your administrator. | Contact Pearson Support. |
| 11010 | There has been a problem loading this item. Please contact your administrator. | Contact Pearson Support. |
| 11011 | There has been a problem loading this item. Please contact your administrator. | Contact Pearson Support. |
| 11012 | There has been a problem loading this item. Please contact your administrator. | Contact Pearson Support. |
| 11013 | There has been a problem loading this item. Please contact your administrator. | Contact Pearson Support. |
| 11014 | There has been a problem loading this item. Please contact your administrator. | Contact Pearson Support. |
| 11015 | There has been a problem loading this item. Please contact your administrator. | Contact Pearson Support. |
| 11016 | There has been a problem loading this item. Please contact your administrator. | Contact Pearson Support. |
| 11017 | There has been a problem loading this item. Please contact your administrator. | Contact Pearson Support. |
| 11018 | There has been a problem loading this item. Please contact your administrator. | Contact Pearson Support. |
| 11019 | There has been a problem loading this item. Please contact your administrator. | Contact Pearson Support. |
| 11020 | There has been a problem loading this item. Please contact your administrator. | Contact Pearson Support. |

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| 11021 | There has been a problem loading this item. Please contact your administrator. | Contact Pearson Support. |
| 11022 | There has been a problem with this test. Please contact your administrator. | Contact Pearson Support. |
| 11023 | Adaptive section is completed. | Resume the student on the Section/Test exit page and have the student sign in again. |
| 11024 | There has been a problem loading this section. Please contact your administrator. | Contact Pearson Support. |
| 11025 | There has been a problem loading this section. Please contact your administrator. | Contact Pearson Support. |
| 11026 | There has been a problem loading this section. Please contact your administrator. | Contact Pearson Support. |
| 11027 | There has been a problem loading this item. Please contact your administrator. | Check your network connection to ProctorCache. If this resolves the issue, resume students in the assessment management system and have students sign in again. If the issue persists, contact Pearson support. |
| 11028 | There has been a problem loading this section. Please contact your administrator. The proctor should resume the student within the assessment management system and have the student sign in again. If the issue persists, contact Pearson support. | |
| 11030 | Your session has expired. Please sign in again to resume testing. | Resume the student(s) in the assessment management system, and then have the student(s) sign in again. If the issue persists, contact Pearson support. |
| 11040 | There has been a problem loading this item. Please contact your administrator. | Resume the student(s) in the assessment management system, and then have the student(s) sign in again. If the issue persists, contact Pearson support. |