# **ProctorCache System Requirements**

This section lists the minimum requirements for ProctorCache versions:

• 2019.4

Pearson recommends that customers use the latest ProctorCache version; however, some customers may be using earlier versions not listed here. Earlier versions are not available for download.

You can find your ProctorCache version at the bottom of the ProctorCache Admin page in the browser.

Please do not make any technology changes during an online testing administration, including applying software patches.

## **Hardware Requirements**

| Specifications | Windows  |
|----------------|--|
| Processor      | x86/x32 and x64 Minimum 2 GHz                  |
| Memory         | Recommended<br>4 GB RAM<br>Minimum<br>2 GB RAM |

## **Software Requirements**

- Windows Server 2008, 2012, 2016, or 2019
- Windows 7, 8, or 10

#### Firewall/Proxy Servers/Content Filtering

When using ProctorCache, you must open the following URL:Port combinations in any firewalls, proxy servers, or software that is used for Internet content filtering:

| URL: Port                             |  |
|---------------------------------------|--|
| Your test delivery URL, for example:  |  |
| *.testnav.com:80<br>*.testnav.com:443 |  |
| google-analytics.com (optional)       |  |
| *.usertrust.com                       |  |
| *.thawte.com                          |  |
| *.pearsontestcontent.com              |  |
| *.comodoca.com                        |  |

| Default TCP/IP Port Settings | <ul><li>port 4480</li><li>port 4481</li></ul> |
|------------------------------|---|
|------------------------------|---|

**Custom Port Settings** 

If you set custom ports using instructions on the Set Up and Use ProctorCache page, configure firewall software to open *both* custom ports, and *not* the two default ports listed above.

#### **Related Information**

Download ProctorCache and see Set Up and Use ProctorCache for detailed instructions.