TestNav 8 Online Support

TestNav 8 Online Support provides system requirements, instructions for setup, troubleshooting steps, and information on features and demos.

The Getting Started checklist below outlines the high-level process for setting up your TestNav testing environment. Click the links within the steps for detailed instructions. You can also download a printable PDF of this page by clicking **Tools** > **Export to PDF**.

The user guide was created for online use. For the best reading experience and the most up-to-date information, we recommend using the online version.

If you are experiencing an issue with TestNav, locate your error code and SRF and log files *before* you contact Pearson Support.

Getting Started

1. Review TestNav System Requirements and firewall/port settings for testing devices.
2. If using ProctorCache, review ProctorCache System Requirements, and then install ProctorCache on designated proctor caching computers.
    1. Pre-cache test content through your assessment management system. *Your program should provide instructions for pre-caching test content.*
3. Complete infrastructure trial in each testing lab using a practice test. *Your program should provide instructions for setting up a practice test through your assessment management system.*

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