

# TestNav System Requirements

On this page:

[Hardware Requirements](#) [Software Requirements](#)

These reflect minimum and recommended requirements; however, some customers slightly vary requirements for their specific organizations.

Do not use devices that take 10 seconds or more to start/run applications.

## Hardware Requirements

| Requirement | Details  |
|-------------|--|
| Processor   | x86/x32 and x64 or Intel-based™  |
| Memory      | 4 GB RAM; <i>Minimum - 2 GB RAM</i> <ul style="list-style-type: none"><li>• <i>Linux and iOS - 2 GB RAM; Minimum - 1 GB RAM</i></li></ul>  |
| Screen Size | 9.5-in   |
| Resolution  | 1024 x 768   |
| Other       | <ul style="list-style-type: none"><li>• External keyboard and mouse (or touchpad) for touchscreen devices<ul style="list-style-type: none"><li>• Android, Windows (<i>required</i>)</li><li>• iOS (<i>recommended</i>)</li></ul></li><li>• Local File access to home directory<ul style="list-style-type: none"><li>• OS X, macOS</li><li>• Windows</li></ul></li><li>• Wired keyboards (<i>recommended</i>)</li><li>• Convertible Chromebooks - <b>no tablet mode</b></li></ul> |



### Virtual Environments

- Some customers successfully use virtualization/thin clients; however, Pearson *does not provide support for* these technologies.
- Those using these technologies are responsible for their virtualized environment security and performance.
- *Prior to high-stakes testing*, customers should compare virtual environment performance to that of a non-virtual environment.

For details on support changes, see the [Recently Updated](#) page.

## Upcoming Support Changes

Pearson aligns support requirements with changing technologies.

### Support Ending

#### 2020-21 School Year...

*Pearson may further update this list as the school year approaches.*

- Windows 7 and 8.1

When updates are released, *Pearson first tests a beta version* and reports bugs to developers. When the final version is publicly released, *Pearson also tests this version* to ensure TestNav compatibility *before* supporting it. When hardware or software deprecates, *Pearson drops support for it.*

## TestNav App Update General Info

Customers may take app releases at varying times, depending on testing sessions. Methods for app updates vary by app and OS.

### Update Methods...

#### Auto update - No action required\*:

- Android
- Chrome
- Windows Store

#### Download from App Store:

- iOS app

#### Download from download.testnav.com:

- TestNav desktop app

\*Unless the auto-update feature is disabled. If disabled, download updated versions from the appropriate app store.

## Software Requirements

### Secure Testing (TestNav Apps Only)

TestNav apps run in **kiosk mode** to prevent students from accessing any other web pages or applications while testing.

| Devices / OS                             | Supported Versions  | Download TestNav                        | Setup Instructions            |
|--|---|---|-------------------------------|
| <b>Tablets, Chromebooks, Chromeboxes</b> |   |   |                               |
| <b>Android</b>                           | 7-9<br><i>For info on Android, see <a href="#">TestNav - Android App and Secure Testing</a></i> | From Google Play                        | Set Up TestNav on Android     |
| <b>Chrome OS</b>                         | 74-79   | From Chrome Web Store                   | Set Up TestNav on Chrome OS   |
| <b>iOS</b>                               | 12 - 13.x   | From the App Store                      | Set Up TestNav on iOS         |
| <b>Laptops, Desktops</b>                 |   |   |                               |
| <b>Linux</b>                             | Ubuntu 18.04 (64-bit)   | From TestNav downloads                  | Set Up TestNav on Linux       |
| <b>OS X /macOS</b>                       | 10.12, 10.13, 10.14, 10.15  | From TestNav downloads                  | Set Up TestNav on OS X, macOS |
| <b>Windows</b>                           | 7, 8.1, 10 (includes Windows Store app)   | From TestNav downloads or Windows Store | Set Up TestNav on Windows     |

### Non-Secure (Practice) Testing

For practice tests, you can use the TestNav apps or the browsers in the table below:

| OS                 | Versions and Corresponding Browsers  |
|--------------------|--|
| <b>Chrome OS</b>   | 74-79 Google Chrome 74-79  |
| <b>iOS</b>         | 12 - 13.x Safari 12.x - 13.x   |
| <b>OS X /macOS</b> | 10.12, 10.13, 10.14, 10.15 Safari 12.x - 13.x; Firefox 63-69   |
| <b>Windows</b>     | <ul style="list-style-type: none"><li>• 7, 8, 8.1 Firefox 63-69</li><li>• 7, 8.1, 10, Google Chrome 74-79; IE 11</li><li>• 10 Microsoft Edge</li></ul> |

### Audio Recorder

TestNav supports audio recorder interactions only through the **TestNav app** on these OSs\*:

- Windows
- Mac
- iOS
- Chrome OS

*\*These interactions are not supported on any browser.*