

TestNav - Desktop App Update



Technical Bulletin

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What is happening?

After 5 p.m. CST, on November 20, Pearson plans to automatically push an update to the **TestNav** desktop app that includes improved safeguards for Saved Response Files (SRFs).

What does this mean?

Customers using the **TestNav** desktop app (from download.testnav.com or the Microsoft Windows 10 Store) will benefit from these safeguards in the event that a student loses Internet connectivity during testing. This update affects only the TestNav desktop app, *and not TestNav for Android, Chrome, or iOS.*

What do I need to do (and how do I do it)?

Customers only need to restart TestNav after November 20 for it to automatically update. No other action is required.
