

# TestNav System Requirements

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These reflect minimum and recommended requirements; however, some customers slightly vary requirements for their specific organizations.

Do not use devices that take 10 seconds or more to start/run applications.

## Hardware Requirements

| Requirement | Details  |
|-------------|--|
| Processor   | x86/x32 and x64; AMD, ARM*, or Intel-based™  |
| Memory      | 4 GB RAM; <i>Minimum - 2 GB RAM</i> <ul style="list-style-type: none"><li>Linux and iOS - 2 GB RAM; <i>Minimum - 1 GB RAM</i></li></ul>  |
| Screen Size | 9.5-in   |
| Resolution  | 1024 x 768   |
| Other       | <ul style="list-style-type: none"><li>External keyboard and mouse (or touchpad) for touchscreen devices</li><li>Android, Windows (<i>required</i>)</li><li>iOS (<i>recommended</i>)</li><li>Local File access to home directory</li><li>OS X, macOS</li><li>Windows</li><li>Wired keyboards (<i>recommended</i>)</li><li>Convertible Chromebooks - <b>no tablet mode</b></li></ul> |



### Virtual Environments

- Some customers successfully use virtualization/thin clients; however, Pearson *does not provide support* for these technologies.
- Those using these technologies are responsible for their virtualized environment security and performance.
- Prior to high-stakes testing*, customers should compare virtual environment performance to that of a non-virtual environment.

*\*Not supported on Windows*

For details on support changes, see the [Recently Updated](#) page.

## Upcoming Support Changes

Pearson aligns support requirements with changing technologies. *See the [TestNav System Requirement Policy](#) for details.*

### Support Ending

#### 2020-21 School Year...

*Pearson may further update this list as the school year approaches.*

- Windows 7 and 8.1

When updates are released, *Pearson first tests a beta version* and reports bugs to developers. When the final version is publicly released, Pearson *also tests this version* to ensure TestNav compatibility *before* supporting it. When hardware or software deprecates, *Pearson drops support for it.*

## TestNav App Update General Info

Customers may take app releases at varying times, depending on testing sessions. Methods for app updates vary by app and OS.

### Update Methods...

**Auto update - No action required\*:**

- Android
- Chrome
- Windows Store

**Download from App Store:**

- iOS app

**Download from download.testnav.com:**

- TestNav desktop app

\*Unless the auto-update feature is disabled. If disabled, download updated versions from the appropriate app store.

## Software Requirements

### Calculate upcoming support changes...

Annually, Pearson updates support requirements based on the [TestNav System Requirement Policy](#).

*Districts should use this policy to determine annual purchasing needs and prepare devices.*

#### Secure Testing (TestNav Apps Only)

For high-stakes tests, TestNav apps run in **kiosk mode** to prevent students from accessing any other web pages or applications while testing.

| Devices /OS                              | Supported Versions  | Download TestNav                        | Setup Instructions            |
|--|---|---|-------------------------------|
| <b>Tablets, Chromebooks, Chromeboxes</b> |   |   |                               |
| <b>Android</b>                           | 7-9<br><i>For info on Android, see <a href="#">TestNav - Android App and Secure Testing</a></i> | From Google Play                        | Set Up TestNav on Android     |
| <b>Chrome OS</b>                         | 74-80   | From Chrome Web Store                   | Set Up TestNav on Chrome OS   |
| <b>iOS</b>                               | 12 - 13.x   | From the App Store                      | Set Up TestNav on iOS         |
| <b>Laptops, Desktops</b>                 |   |   |                               |
| <b>Linux</b>                             | Ubuntu 18.04 (64-bit)   | From TestNav downloads                  | Set Up TestNav on Linux       |
| <b>OS X /macOS</b>                       | 10.12, 10.13, 10.14, 10.15  | From TestNav downloads                  | Set Up TestNav on OS X, macOS |
| <b>Windows</b>                           | 7, 8.1, 10* (includes Windows Store app)  | From TestNav downloads or Windows Store | Set Up TestNav on Windows     |

*\*Build version 17763.107 or higher*

#### Non-Secure (Practice) Testing

For practice tests, *you can use the TestNav apps* or the browsers in the table below:

| OS                 | Versions and Corresponding Browsers  |
|--------------------|--|
| <b>Chrome OS</b>   | 74-80 Google Chrome 74-80  |
| <b>iOS</b>         | 12 - 13.x Safari 12.x - 13.x   |
| <b>OS X /macOS</b> | 10.12, 10.13, 10.14, 10.15 Safari 12.x - 13.x; Firefox 63-69   |
| <b>Windows</b>     | <ul style="list-style-type: none"><li>• 7, 8, 8.1 Firefox 63-69</li><li>• 7, 8.1, 10, Google Chrome 74-80; IE 11</li><li>• 10 Microsoft Edge</li></ul> |

#### Audio Recorder

TestNav supports audio recorder interactions only through the **TestNav app** on these OSs\*:

- Windows
- Mac
- iOS
- Chrome OS

*\*These interactions are not supported on any browser.*