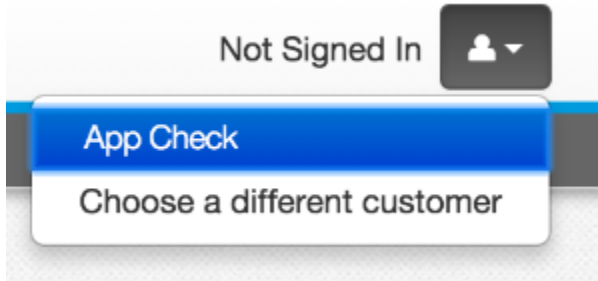


_TN_AppCheck_Install_winmac

To run App Check:

1. Click or tap the appropriate icon for your test from the home page to go to the **Sign In** page.
2. Click or tap the user drop-down menu, and select **App Check**.

✓ [Click here to view a screenshot...](#)

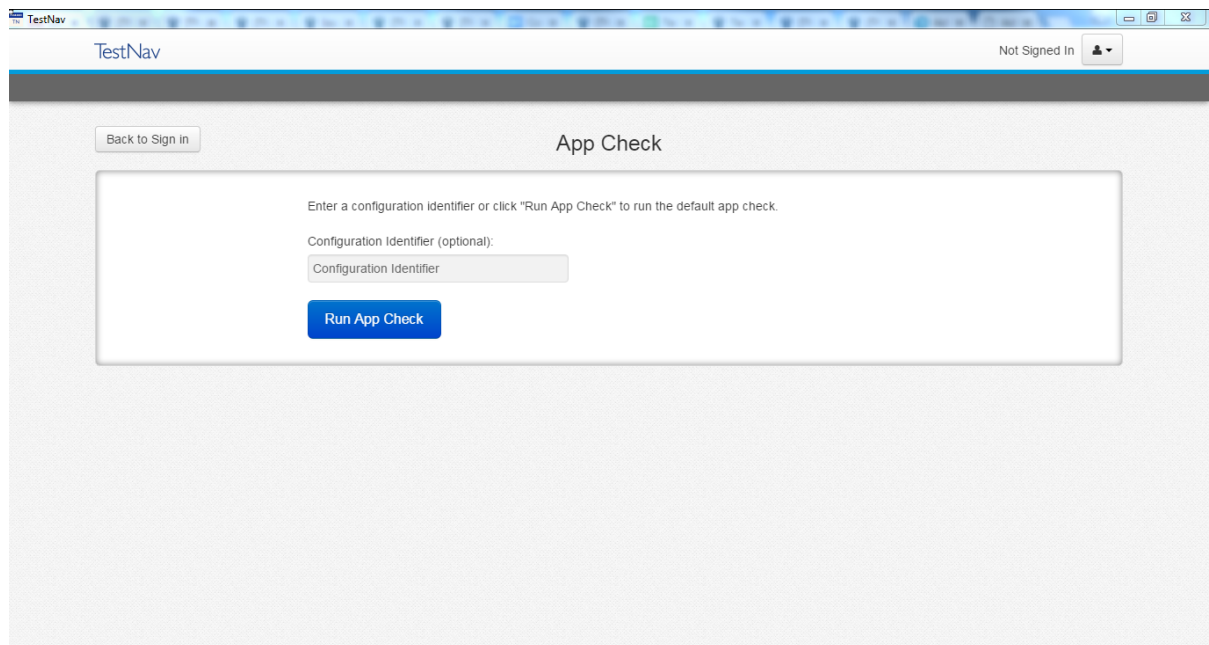


App Check (without optional Configuration Identifier)

On the **App Check** page:

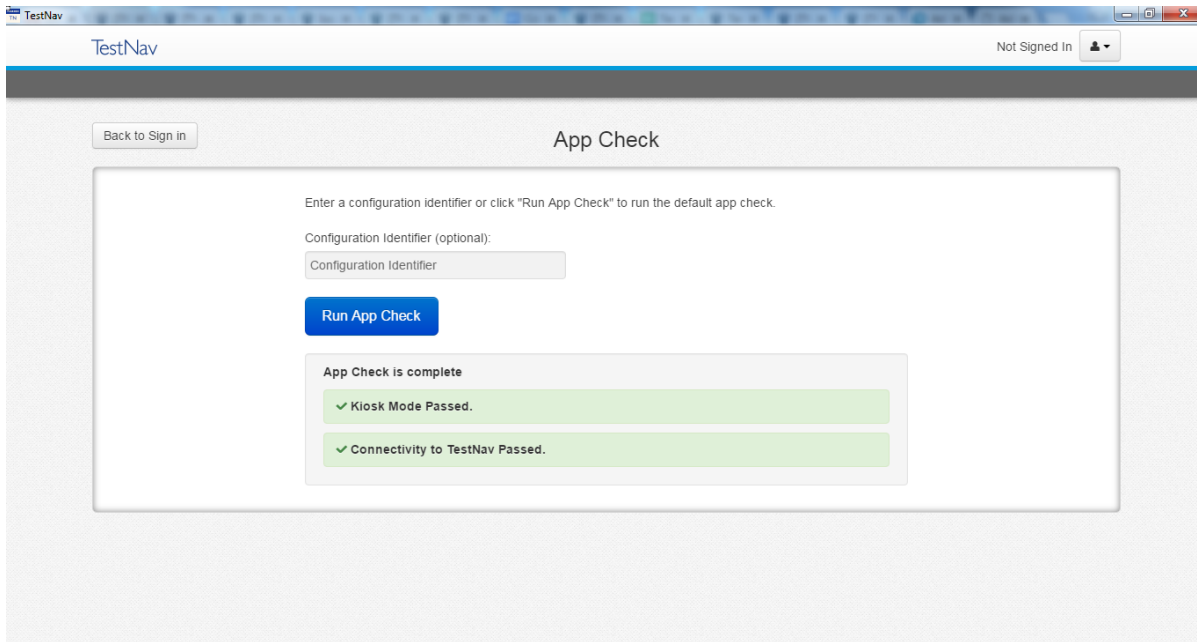
1. Leave the configuration identifier field blank.
2. Click **Run App Check**.

✓ [Click here to show a screenshot...](#)



You see green checkboxes for Kiosk Mode readiness and connectivity to TestNav, if the system passes. *If one of these fails, you will see a Fail message and must check your connection and settings before running App Check again.*

✓ [Click here to view a screenshot...](#)



App Check (with optional Configuration Identifier)

If you have obtained a Configuration Identifier from your assessment management system:

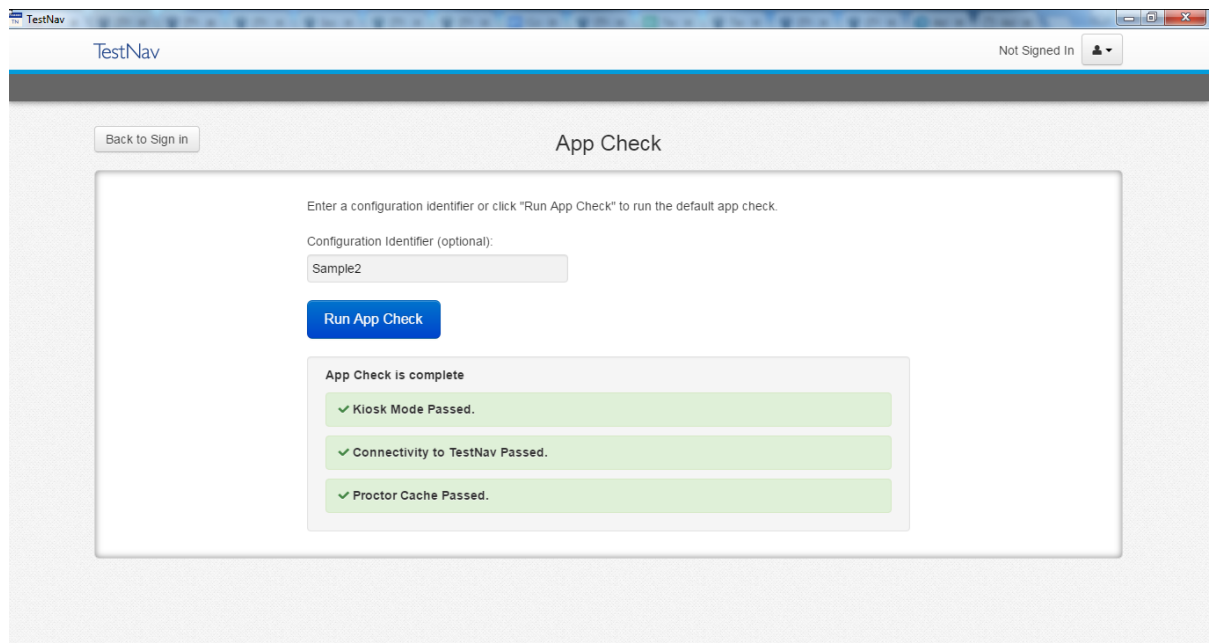
1. Enter it in the **Configuration Identifier** field on the App Check page.

The configuration identifier allows TestNav to also check connection to ProctorCache computers. *If your assessment management system allows, this configuration ID may also check for blacklist compliance. See your assessment management system documentation for additional information.*

2. Click **Run App Check**.
 3. If ProctorCache connectivity (or blacklist compliance) fail, TestNav provides information for possible resolutions. Use this information to troubleshoot, and run App Check again.
- The screenshots below are examples of possible scenarios when running App Check with a configuration identifier.

▼ [Click here to view screenshots...](#)

ProctorCache Pass



ProctorCache Fail

The screenshot shows the TestNav 'App Check' interface. At the top left is a 'Back to Sign in' button. The page title is 'App Check'. Below the title, there is a text prompt: 'Enter a configuration identifier or click "Run App Check" to run the default app check.' A text input field labeled 'Configuration Identifier (optional):' contains the text 'Sample2'. A blue button labeled 'Run App Check' is positioned below the input field. The main content area displays the results of the app check. It starts with the heading 'App Check is complete but one or more issues require your attention:'. There are three status bars: a green bar with a checkmark and the text 'Kiosk Mode Passed.', another green bar with a checkmark and the text 'Connectivity to TestNav Passed.', and a red bar with a warning icon and the text 'Proctor Cache Failed: Check your ProctorCache settings and network.' Below the red bar is a bullet point: 'Refer to the Set Up and Use ProctorCache section in TestNav Online Support: <https://support.assessment.pearson.com/x/HAACAQ>'.

Blacklist Pass

The screenshot shows the TestNav 'App Check' interface. At the top left is a 'Back to Sign in' button. The page title is 'App Check'. Below the title, there is a text prompt: 'Enter a configuration identifier or click "Run App Check" to run the default app check.' A text input field labeled 'Configuration Identifier (optional):' contains the text 'Sample1'. A blue button labeled 'Run App Check' is positioned below the input field. The main content area displays the results of the app check. It starts with the heading 'App Check is complete'. There are three green status bars, each with a checkmark and the text: 'Kiosk Mode Passed.', 'Connectivity to TestNav Passed.', and 'Blacklist Passed.'

Blacklist Fail

