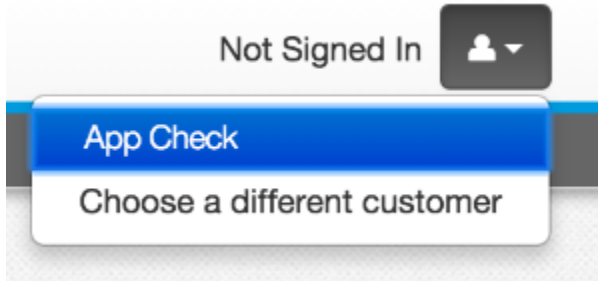


# \_TN\_AppCheck\_Install\_winmac

To run App Check:

1. Click or tap the appropriate icon for your test from the home page to go to the **Sign In** page.
2. Click or tap the user drop-down menu, and select **App Check**.

✓ [Click here to view a screenshot...](#)

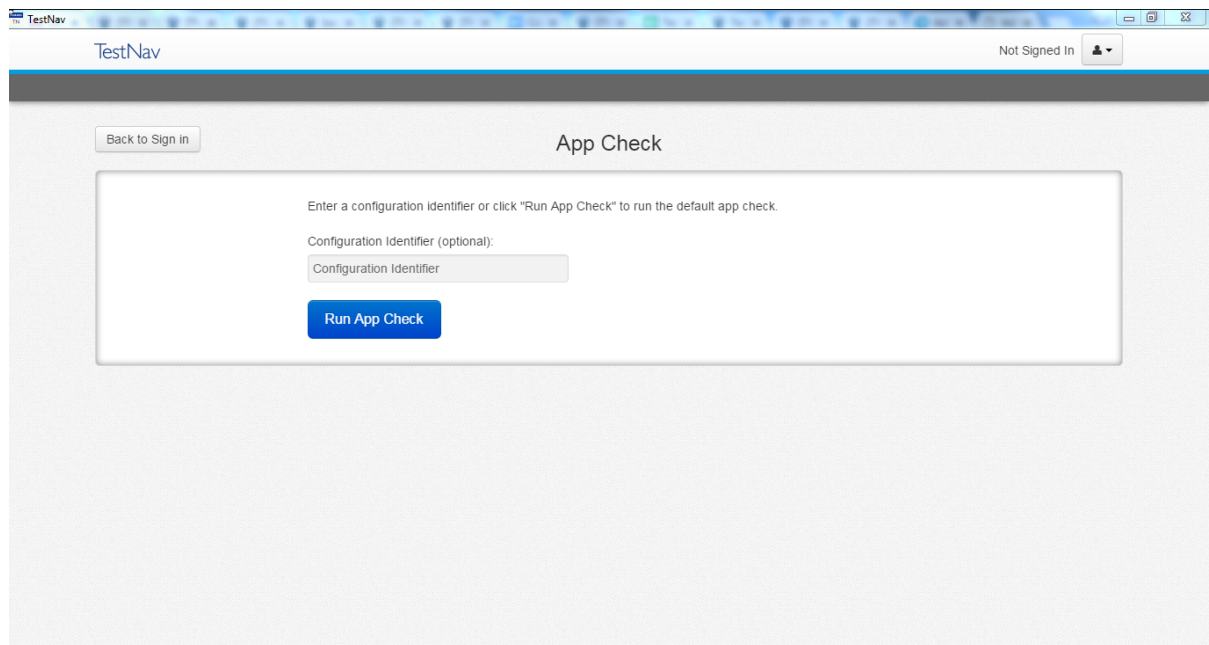


## App Check (without optional Configuration Identifier)

On the **App Check** page:

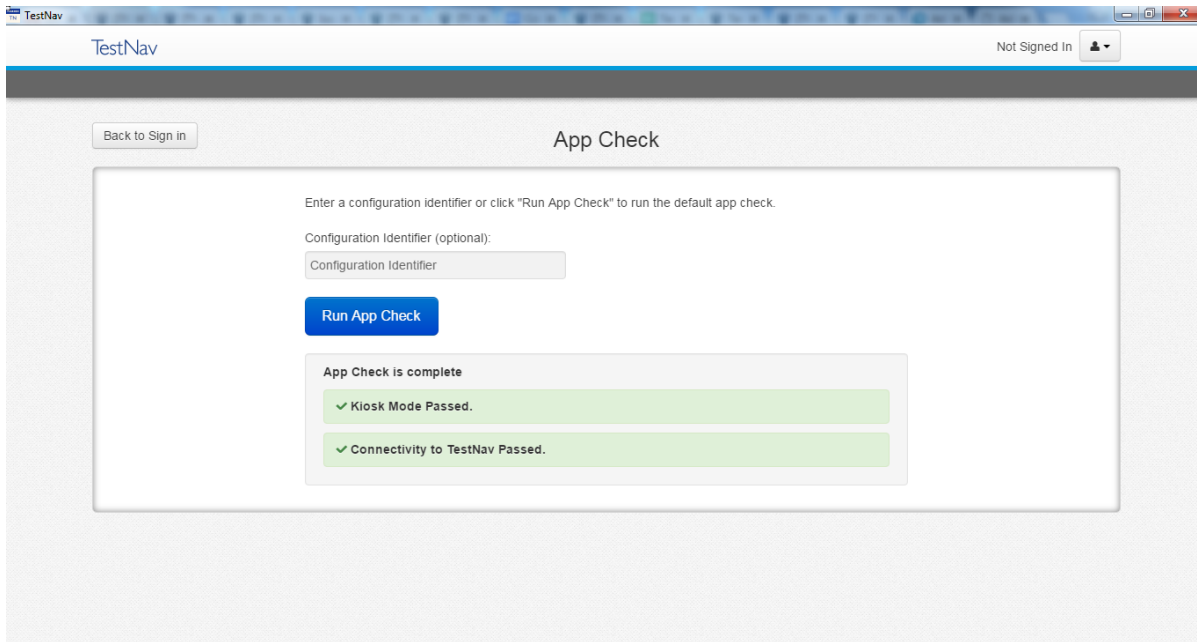
1. Leave the configuration identifier field blank.
2. Click **Run App Check**.

✓ [Click here to show a screenshot...](#)



You see green checkboxes for Kiosk Mode readiness and connectivity to TestNav, if the system passes. *If one of these fails, you will see a Fail message and must check your connection and settings before running App Check again.*

✓ [Click here to view a screenshot...](#)



## App Check (with optional Configuration Identifier)

If you have obtained a Configuration Identifier from your assessment management system:

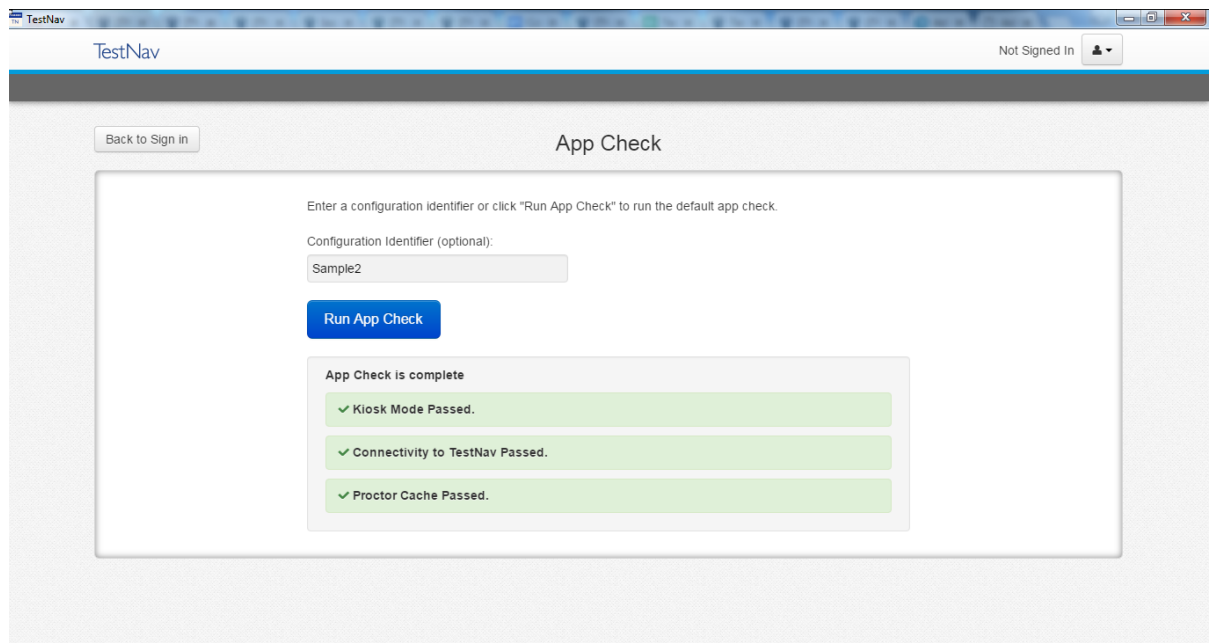
1. Enter it in the **Configuration Identifier** field on the App Check page.

The configuration identifier allows TestNav to also check connection to ProctorCache computers. *If your assessment management system allows, this configuration ID may also check for blacklist compliance. See your assessment management system documentation for additional information.*

2. Click **Run App Check**.
  3. If ProctorCache connectivity (or blacklist compliance) fail, TestNav provides information for possible resolutions. Use this information to troubleshoot, and run App Check again.
- The screenshots below are examples of possible scenarios when running App Check with a configuration identifier.

▼ [Click here to view screenshots...](#)

### ProctorCache Pass



## ProctorCache Fail

The screenshot shows the TestNav 'App Check' interface. At the top left is a 'Back to Sign in' button. The page title is 'App Check'. Below the title, there is a text prompt: 'Enter a configuration identifier or click "Run App Check" to run the default app check.' A text input field labeled 'Configuration Identifier (optional):' contains the text 'Sample2'. A blue button labeled 'Run App Check' is positioned below the input field. The results section, titled 'App Check is complete but one or more issues require your attention:', contains three items: a green bar with a checkmark and the text 'Kiosk Mode Passed.', another green bar with a checkmark and the text 'Connectivity to TestNav Passed.', and a red bar with a warning icon and the text 'Proctor Cache Failed: Check your ProctorCache settings and network.' Below the red bar is a bullet point: 'Refer to the Set Up and Use ProctorCache section in TestNav Online Support: <https://support.assessment.pearson.com/x/HAACAQ>'.

## Blacklist Pass

The screenshot shows the TestNav 'App Check' interface. At the top left is a 'Back to Sign in' button. The page title is 'App Check'. Below the title, there is a text prompt: 'Enter a configuration identifier or click "Run App Check" to run the default app check.' A text input field labeled 'Configuration Identifier (optional):' contains the text 'Sample1'. A blue button labeled 'Run App Check' is positioned below the input field. The results section, titled 'App Check is complete', contains three green bars, each with a checkmark and the text: 'Kiosk Mode Passed.', 'Connectivity to TestNav Passed.', and 'Blacklist Passed.'

## Blacklist Fail

