

Recently Updated

| Date | Update |
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| 16 Feb 2021 | Updated error code 2022 to include note regarding dynamic text-to-speech (D-TTS) error for browser-based TestNav on iPad |
| 09 Feb 2021 | Added macOS 11 (Big Sur) to TestNav System Requirements |
| 08 Feb 2021 | Added technical bulletin, TestNav App for Chrome OS version 1.9.109 |
| 03 Feb 2021 | Added Chrome 88 (OS and browser) to TestNav System Requirements |
| 28 Jan 2021 | <ul style="list-style-type: none">• Added Chrome OS 88 to Testing in Progress section of TestNav System Requirements• Updated screenshots and added Network Check procedure to the following pages<ul style="list-style-type: none">• Set Up TestNav on iOS• Set Up TestNav on Chrome OS• Set Up TestNav on Windows• Set Up TestNav on OS X, macOS• Set Up TestNav on Linux |
| 20 Jan 2021 | Updated <ul style="list-style-type: none">• Additional Dependency notebox before step 1 in Set Up TestNav on Linux page• Error code 5049 to include click on Privacy tab |
| 15 Jan 2021 | <ul style="list-style-type: none">• Added<ul style="list-style-type: none">• Tool/Assistive Technology URLs to Firewall/Proxy Servers /Content Filtering Requirements section of Network Requirements and Guidelines• Updated<ul style="list-style-type: none">• Header titles in Software Requirements section of TestNav System Requirements• Install TestNav on Managed Devices section of Set Up TestNav on Chrome OS (updated screenshots pending) |
| 04 Jan 2021 | Added to TestNav System Requirements <ul style="list-style-type: none">• Chrome 87 (OS and browser)• Apple silicon/Big Sur to Testing in Progress section |
| 04 Dec 2020 | Added Chrome OS 87 to Testing in Progress section of TestNav System Requirements |
| 18 Nov 2020 | Added Upcoming Testing note to TestNav System Requirements regarding Apple silicon/Big Sur |
| 28 Oct 2020 | Added Chrome 86 (OS and browser) to TestNav System Requirements |
| 19 Oct 2020 | Added Chrome OS 86 to Testing in Progress section of TestNav System Requirements |

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| 16 Oct 2020 | Added iOS 14.x and Safari 14.x to TestNav System Requirements |
| 28 Sep 2020 | Added iOS 14.x to the Testing in Progress section of TestNav System Requirements |
| 14 Sep 2020 | Added Chrome 85 (OS and browser) to TestNav System Requirements |
| 11 Sep 2020 | Added <ul style="list-style-type: none"> • Sign In to TestNav through Student Portal page • Chrome OS 85 to Testing in Progress section of TestNav System Requirements |
| 02 Sep 2020 | Added <ul style="list-style-type: none"> • Page for parents of virtual learners, Set Up TestNav on your Home Computer or Device • Notebox directing them to the above page on the TestNav home page |
| 25 Aug 2020 | Updated error codes 1013-1016 with link to proxy server setting guidelines |
| 19 Aug 2020 | <ul style="list-style-type: none"> • Added error code 9088, 8033 • Updated error code 8027, 5032 |
| 14 Aug 2020 | Added technical bulletin, TestNav App for iOS version 1.9.1 237 |
| 05 Aug 2020 | Updated TestNav System Requirements to add support for Chrome 84 (OS and browser) |
| 21 Jul 2020 | Updated TestNav System Requirements to drop support for <ul style="list-style-type: none"> • Android 7 and 8 (newer versions also not currently supported) • Chrome OS 74-81 • macOS 10.12 |
| 09 Jul 2020 | Updated TestNav System Requirements to <ul style="list-style-type: none"> • Add support for Chrome 83 (OS and browser) • Remove support for IE11 |
| 29 Jun 2020 | Added technical bulletin, TestNav 1.9.7 Apps Available 6/29/20 |
| 23 Jun 2020 | <ul style="list-style-type: none"> • Updated technical bulletin, 2020-2021 System Requirement Changes to reflect temporary delay in dropping support for Windows 7 and 8.1 due to COVID-19 • Removed Windows 7 and 8.1 from Support Ending section of TestNav System Requirements |
| 04 Jun 2020 | Added Internet Explorer (IE) 11 to Support Ending section of TestNav System Requirements |
| 05 May 2020 | Added Chrome 81 (OS and browser) to TestNav System Requirements |

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| 23 Apr 2020 | Added Chrome OS 81 to Testing in Progress section of TestNav System Requirements |
| 25 Mar 2020 | Added <ul style="list-style-type: none"> • Technical bulletin, TestNav - System Requirement Policy/2020-2021 Support Changes • TestNav System Requirement Policy |
| 10 Mar 2020 | Added Chrome 80 (OS and browser) to TestNav System Requirements |
| 09 Mar 2020 | Updated <ul style="list-style-type: none"> • Network Requirements and Guidelines to add proxy server, firewall, content filtering, and anti-virus guidelines, as well as specify ports 80 and 443 for *.pearsonusercontent.com • Set Up TestNav on OS X, macOS to grant accessibility control for macOS 10.14+ • Set Up TestNav on Windows to add instruction to disable Cortana, Xbox Game Bar, and clipboard history |
| 13 Feb 2020 | Added Chrome OS 80 to Testing in Progress section of TestNav System Requirements |
| 11 Feb 2020 | Published technical bulletin, TestNav - Chrome App phase out and the 2020-21 school year |
| 05 Feb 2020 | Launched TestNav Blog with first blog post, TestNav Extension Support to bridge the accessibility gap for high-stakes testing |
| 14 Jan 2020 | Updated Set Up TestNav on Chrome OS instructions to reflect recent changes to Google Admin console |
| 09 Jan 2020 | Added <ul style="list-style-type: none"> • Chrome 79 (OS and browser) to TestNav System Requirements • 8.14 updates related to <ul style="list-style-type: none"> • Increased zoom levels to Accessibility Tools and PNP Profile • Saved Response Files (SRFs) to all affected pages. For example, the Understand SRF and Log Files section of Set up and Use TestNav. |
| 06 Dec 2019 | Added iOS 13.x to TestNav System Requirements |
| 11 Nov 2019 | Added Chrome 78 (OS and browser) to TestNav System Requirements |
| 07 Nov 2019 | Added Chrome 78 to Testing in Progress section of TestNav System Requirements |
| 21 Oct 2019 | Added error code 3043 |
| 11 Oct 2019 | Added macOS 10.15 to TestNav System Requirements |
| 01 Oct 2019 | Added support for Chrome 77 (OS and browser) to TestNav System Requirements |
| 30 Sep 2019 | Added support for iOS 13.1.x and Safari 13 to TestNav System Requirements |

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| 13 Sep 2019 | Added support for Firefox 68 and 69 to TestNav System Requirements |
| 10 Sep 2019 | Removed Chrome browser versions 66-73 from TestNav System Requirements |
| 09 Sep 2019 | Removed the following URLs from the Firewall/Proxy Servers /Content Filtering Requirements : <ul style="list-style-type: none"> • https://dictionaryapi.com • https://www.dictionaryapi.com • https://media.merriam-webster.com • http://media.merriam-webster.com |
| 04 Sep 2019 | Added support for Chrome 76 (OS and browser) to TestNav System Requirements |
| 03 Sep 2019 | Added to TestNav System Requirements : <ul style="list-style-type: none"> • Support for iOS 12.4.1 • To Testing in Progress section: <ul style="list-style-type: none"> • Chrome 76, 77 • macOS 15 • iOS 13 |
| 30 Jul 2019 | Removed error code 3026 |
| 25 Jul 2019 | Added support for iOS 12.4 to TestNav System Requirements |
| 16 Jul 2019 | <ul style="list-style-type: none"> • Added error codes 1020, 1021, 2022, 3136, 3142, 5048, and 5049 • Updated <ul style="list-style-type: none"> • Error code 3020 • Accessibility Tools and PNP Profile page to add Desmos calculators to Accommodations and PNP section • Removed: <ul style="list-style-type: none"> • Support for the following from TestNav System Requirements: <p style="text-align: center;">OS versions:</p> <ul style="list-style-type: none"> • iOS 11.4.1 and below • macOS 10.11 and below • Chrome OS 73 and below <p style="text-align: center;">Browser versions (<i>used only for practice tests</i>):</p> <ul style="list-style-type: none"> • Chrome 73 and below • Firefox 62 and below • Safari 11.x and below • Technical bulletin, TestNav - iOS 11 and Secure Testing |
| 08 Jul 2019 | Added support for Chrome 75 to TestNav System Requirements |
| 30 May 2019 | Added support for iOS 12.3.1 to TestNav System Requirements |
| 22 May 2019 | Added support for iOS 12.3 to TestNav System Requirements |
| 16 May 2019 | Added to TestNav System Requirements : <ul style="list-style-type: none"> • Support for Chrome OS 74 • iOS 12.4, 12.5 and Chrome OS 75 to Testing in Progress section |

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| 14 May 2019 | <p>Added</p> <ul style="list-style-type: none"> • Technical bulletin, TestNav - 2020-2021 System Requirement Changes • https://dictionaryapi.com to Firewall/Proxy Servers/Content Filtering Requirements on Network Requirements and Guidelines |
| 01 May 2019 | <p>Added https://www.dictionaryapi.com, https://media.merriam-webster.com, and http://media.merriam-webster.com to Firewall /Proxy Servers/Content Filtering Requirements on Network Requirements and Guidelines page</p> |
| 01 Apr 2019 | <p>Added support for Chrome OS 73 (OS and browser) to TestNav System Requirements</p> |
| 27 Mar 2019 | <p>Added to:</p> <ul style="list-style-type: none"> • TestNav System Requirements: <ul style="list-style-type: none"> • Support for iOS 12.2 • Chrome OS 73 to Testing in Progress section • TestNav Error Codes, codes <ul style="list-style-type: none"> • 3132, 3133, 3137, 3138, 3140, 2023, 9064, 9067, 9070, 9112-9133, 11023 |
| 06 Mar 2019 | <ul style="list-style-type: none"> • Added a notebbox to Set Up TestNav on Linux regarding the Linux TestNav app and audio recorder items • Removed references to <i>specific</i> Windows 10 versions from TestNav System Requirements, as Pearson currently supports all Windows 10 versions |
| 01 Mar 2019 | <p>Added</p> <ul style="list-style-type: none"> • Expected Behaviors page to Troubleshooting section • Audio Recorder support notebbox to TestNav System Requirements |
| 25 Feb 2019 | <p>Added support for Chrome 72 (OS and browser) to TestNav System Requirements</p> |
| 21 Feb 2019 | <p>Added error code 1019 to 1000s - Early Warning System Errors</p> |
| 18 Feb 2019 | <p>Added support for iOS 12.1.4 to TestNav System Requirements</p> |
| 04 Feb 2019 | <p>Added to TestNav System Requirements:</p> <ul style="list-style-type: none"> • Support for iOS 12.1.2 and 12.1.3 • iOS 12.2 and Chrome OS 72 to Testing in Progress |
| 09 Jan 2019 | <p>Added support to TestNav System Requirements for:</p> <ul style="list-style-type: none"> • Chrome 71 (OS and browser) • Firefox 62-64 |

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| 02 Jan 2019 | <ul style="list-style-type: none"> Updated to add resolution to TestNav - Windows 10, version 1809 and above, and Secure Testing Added to TestNav System Requirements, support for: <ul style="list-style-type: none"> iOS 12.1.1 Windows 10 version 1809 |
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| December 7, 2018 | <p>Added to TestNav System Requirements:</p> <ul style="list-style-type: none"> Support for Chrome 70 (OS and browser) Chrome 71 and iOS 12.1.1 to Testing in Progress |
| November 20, 2018 | <p>Added technical bulletin, TestNav - Desktop App Update</p> |
| November 8, 2018 | <ul style="list-style-type: none"> Added support for iOS 12.1 to TestNav System Requirements Removed TestNav Whitelist section from Accessibility Tools and PNP Profile page |
| October 18, 2018 | <p>Added technical bulletin, TestNav - Windows 10, version 1809 and above, and Secure Testing</p> |
| October 11, 2018 | <p>Added iOS 12.1 and Chrome OS 70 to the Testing in Progress section of TestNav System Requirements</p> |
| October 1, 2018 | <p>Added support for Safari 12 to TestNav System Requirements</p> |
| September 28, 2018 | <p>Added support for the following to TestNav System Requirements:</p> <ul style="list-style-type: none"> Chrome OS 69 iOS 12 macOS 10.14 |
| September 21, 2018 | <p>Added Chrome OS 69 to Testing in Progress section of TestNav System Requirements</p> |
| August 29, 2018 | <p>Added</p> <ul style="list-style-type: none"> Chrome 68 to TestNav System Requirements Technical bulletin, TestNav - iOS 10.3 (iPad 4) Support Ending 2019-2020 |
| August 6, 2018 | <ul style="list-style-type: none"> Updated the TestNav System Requirements page layout and support requirements for 2018-19 school year Archived Firefox ESR setup page Removed <ul style="list-style-type: none"> All references to Firefox ESR macOS/OS X support from ProctorCache System Requirements Added <ul style="list-style-type: none"> Support for iOS 11.4.1 and Ubuntu 18.04 Error codes 5043-5047 |
| July 28, 2018 | <p>Added support for Chrome 67 to TestNav System Requirements</p> |
| July 11, 2018 | <p>Added technical bulletin, TestNav 8 - Firefox Support Ending</p> |
| July 2, 2018 | <p>Added Desmos Graphing, Four Function, and Scientific Calculator to TestNav Tools</p> |

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| June 18, 2018 | <p>Added</p> <ul style="list-style-type: none"> • Technical bulletin, TestNav - Android App and Secure Testing • Error code 5043 • In TestNav System Requirements <ul style="list-style-type: none"> • Android 5 and 6 to Support Ending - 2018-19 School Year section • Chrome OS 68, iOS 12, and Mac 10.14 to Testing in Progress section • Temporary strikethrough on Android references, per technical bulletin above • Note — Page Currently Not In Use — to Set Up TestNav on Android page, per technical bulletin above. |
| May 31, 2018 | <p>Added to TestNav System Requirements:</p> <ul style="list-style-type: none"> • Support for iOS 11.4 • Chrome 67 to Testing in Progress column in Upcoming Support Changes section |
| May 29, 2018 | <p>Added</p> <ul style="list-style-type: none"> • To TestNav System Requirements <ul style="list-style-type: none"> • Support for Chrome 66 OS and browser • Support Ending in 2018-19 School Year section with upcoming support changes • To ProctorCache System Requirements, Support Ending in 2018-19 School Year section with upcoming support changes • Error code 3134 and 3135 <p>Updated</p> <ul style="list-style-type: none"> • Error code 3101 |
| April 23, 2018 | <ul style="list-style-type: none"> • Added error code 2020 • Removed error code 3123 and 3131 |
| April 17, 2018 | <p>Added <i>iPad 6th generation</i> to Testing in Progress section in TestNav System Requirements</p> |
| April 9, 2018 | <p>Added to TestNav System Requirements:</p> <ul style="list-style-type: none"> • Support for iOS 11.3 • Chrome OS 66 and iOS 11.4 to Testing in Progress section |
| April 6, 2018 | <p>Added note regarding virtualization/thin clients to TestNav System Requirements</p> |
| April 5, 2018 | <p>Added</p> <ul style="list-style-type: none"> • Notebook for unmanaged Chromebooks/Chromeboxes <i>purchased in 2017 and later</i> to Set Up TestNav on Chrome OS • Error code 3131 to 3000s - Application Error Messages |
| March 29, 2018 | <p>Added support for Chrome OS 65 and browser, Google Chrome 65 to TestNav System Requirements</p> |
| March 26, 2018 | <p>Added</p> <ul style="list-style-type: none"> • Upcoming Support Changes section to TestNav System Requirements • Chrome OS 65 and iOS 11.3 to Testing in Progress notebook |
| March 20, 2018 | <p>Added error code 3130 to 3000s - Application Error Messages</p> |

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| March 8, 2018 | Added support for Windows Server 2016 to ProctorCache System Requirements |
| February 22, 2018 | Added support for iOS 11.2.6 to TestNav System Requirements |
| February 16, 2018 | Added notebox for <i>disabling Siri and Dictation services</i> on Set Up TestNav on OS X, macOS page |
| February 13, 2018 | Added support for Chrome OS 64 and browser, Google Chrome 64 to TestNav System Requirements |
| February 2, 2018 | <ul style="list-style-type: none"> • Added Kiosk Mode Warnings notebox to Set Up TestNav on iOS • Archived technical bulletin, TestNav 8 - iOS and Kiosk-Mode Test Time Limit |
| January 30, 2018 | <ul style="list-style-type: none"> • Added <ul style="list-style-type: none"> • Support for iOS 11.2.5 • Technical bulletin, TestNav - iOS 11 and Secure Testing • Removed support for iOS 11.1 - 11.2.2 • Archived technical bulletins, TestNav 8 - iOS 11 and TestNav, and TestNav 8 - iOS 11 and TestNav |
| January 22, 2018 | Added support for Chrome OS 63 to TestNav System Requirements |
| January 11, 2018 | Added PNP-enabled calculator information to Accessibility Tools and PNP Profile |
| January 10, 2018 | <ul style="list-style-type: none"> • Added error codes 3127, 3128, and 3129 • Updated error codes 3090 and 5037 |
| January 9, 2018 | <ul style="list-style-type: none"> • Added error code 3089 • Updated <ul style="list-style-type: none"> • Windows UNC (Uniform Naming Convention) or network path to specify <i>Mac</i> or <i>Linux</i> on Set up and Use TestNav page • Error code 3101 additional information |
| January 4, 2018 | Added error code 3124 |
| January 3, 2018 | <ul style="list-style-type: none"> • Added support for iOS 11.2 to TestNav System Requirements • Updated technical bulletin, TestNav 8 - iOS 11 and TestNav to reflect above support |

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| December 4, 2017 | Added technical bulletin, TestNav - 8.9 Patch and iOS TestNav App |
| November 16, 2017 | Added support for Chrome OS 62 and browser, Google Chrome 62 |
| November 3, 2017 | <ul style="list-style-type: none"> • Added support for iOS 11.1 to TestNav System Requirements • Updated technical bulletin, TestNav 8 - iOS 11 and TestNav |
| October 27, 2017 | Added error codes 3126, 5042, 8032, and 11028 |
| October 26, 2017 | <p>Added support for:</p> <ul style="list-style-type: none"> • Chrome OS 61 and browser, Google Chrome 61 • macOS High Sierra 10.13 |

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| October 20, 2017 | Updated technical bulletin, TestNav 8 - iOS 11 and TestNav |
| October 19, 2017 | Added error code 5042 |
| October 17, 2017 | On Understand the System Layout page: <ul style="list-style-type: none"> • Added TestNav User Interface video • Removed Review Dropdown and Bookmark video and Common User Interface Elements table |
| October 12, 2017 | Added <ul style="list-style-type: none"> • Technical bulletin, TestNav 8 - iOS 11 and TestNav • Link to technical bulletin on TestNav System Requirements |
| October 11, 2017 | Added support for iOS 10.3.3 to TestNav System Requirements |
| September 21, 2017 | Added error codes 1017 and 1018 |
| September 8, 2017 | On the ProctorCache System Requirements page: <ul style="list-style-type: none"> • Added <ul style="list-style-type: none"> • Version 2017.16 • macOS Sierra 10.12 as a supported operating system • Note regarding earlier versions of ProctorCache • Removed references to all earlier versions of ProctorCache <p>Removed error code 3121 from the 3000s - Application Error Messages</p> |
| August 23, 2017 | Added <ul style="list-style-type: none"> • Chrome OS/browser versions 57-60 to the TestNav System Requirements page • Error codes 3020 and 3022 |
| August 14, 2017 | <ul style="list-style-type: none"> • Added iOS 10.3.1 and 10.3.2 to the TestNav System Requirements page • Removed references to 32-bit Linux from the Set Up TestNav on Linux page |
| August 1, 2017 | Updated the TestNav American Sign Language (ASL) video on the Accessibility Tools and PNP Profile page |
