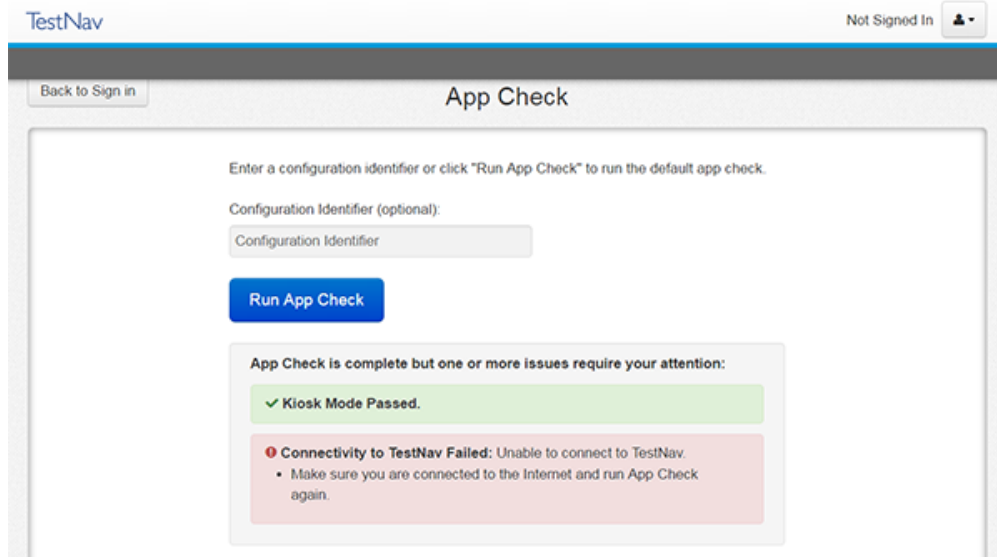


App Check Error Messages

App Check displays error messages if any of the following scenarios occur:

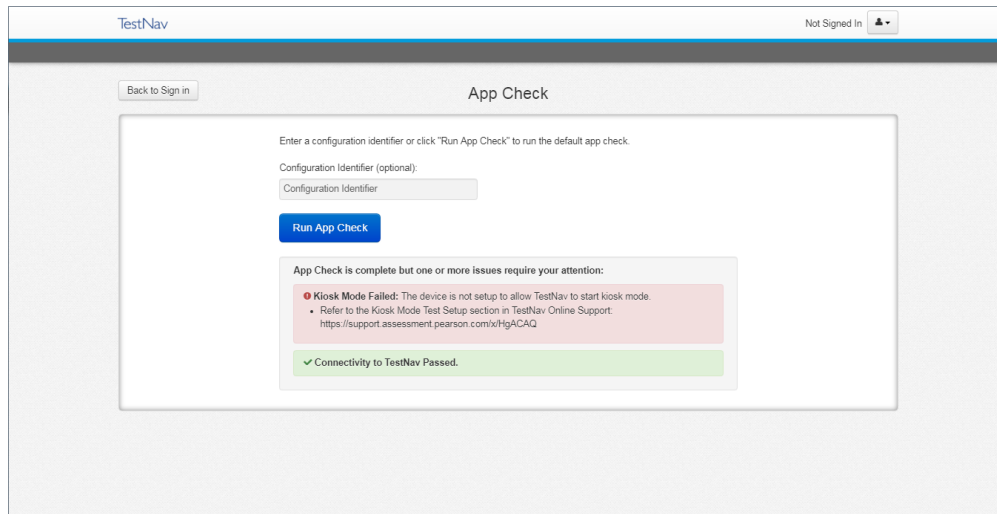
- The device is not connecting to TestNav. *To resolve this issue, refer to [TestNav System Requirements and Set up and Use TestNav to confirm settings on each supported device.](#)*

✓ [Click here to view a screenshot...](#)



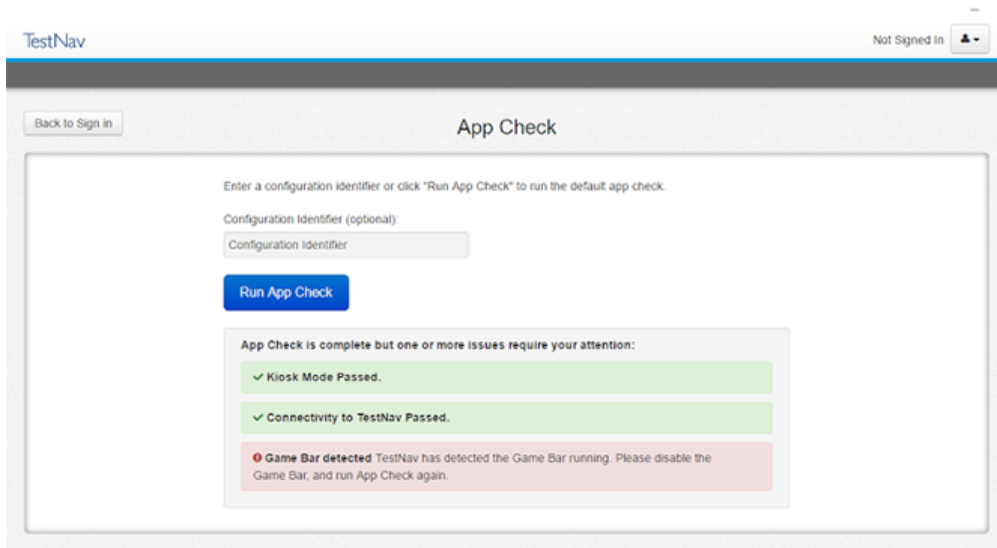
- The device is not configured to start TestNav in Kiosk Mode. *To resolve this issue, see [Set up and Use TestNav to confirm settings on each supported device.](#)*

✓ [Click here to view a screenshot...](#)



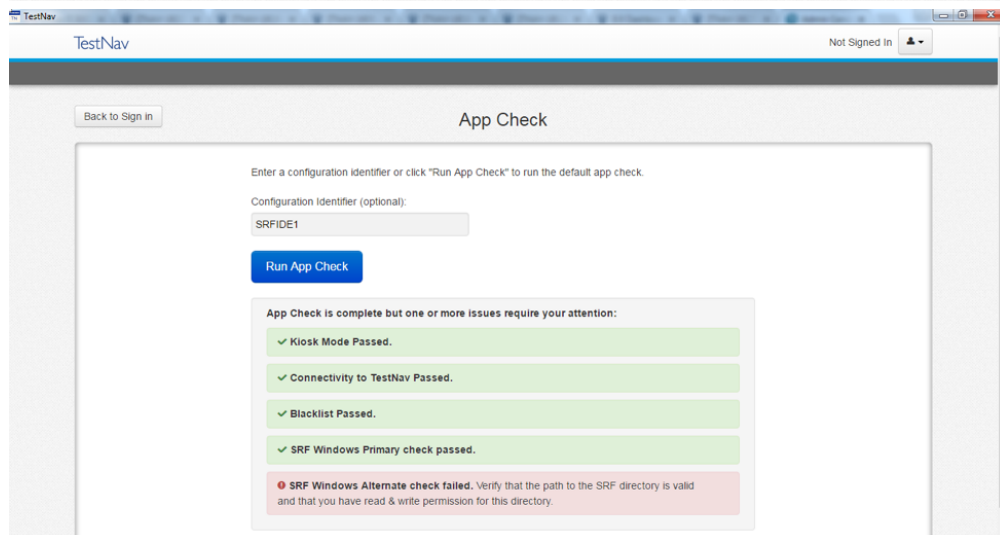
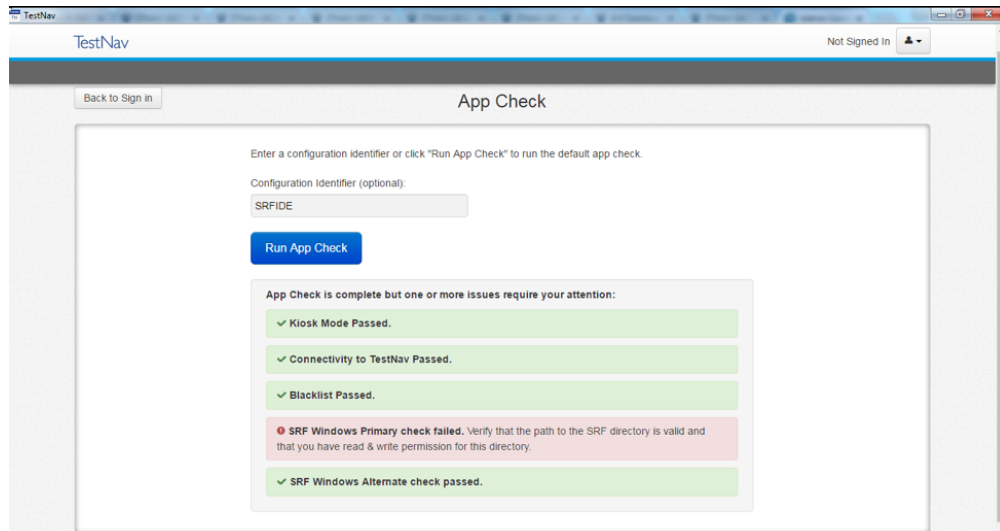
- Windows Game Bar is running. *To resolve this issue, refer to the [Microsoft support site](#), and search for "disable Game Bar."*

✓ [Click here to view a screenshot...](#)



- The primary OR secondary saved response file (SRF) path is invalid. *To resolve this issue, sign in to PearsonAccess^{Next}, and update the TestNav Configuration Task.*

✓ [Click here to view screenshots...](#)



- If configured, App Check can also verify connectivity to ProctorCache. *To resolve this issue, refer to the ProctorCache Requirements and Set Up and Use ProctorCache and confirm settings.*

Click here to view a screenshot...

