

Recently Updated

Date	Update
20 Jun 2021	Added: <ul style="list-style-type: none"> • Chrome 91 (OS and browser) to TestNav System Requirements • Error codes 1023-1026
14 Jun 2021	Added technical bulletin, TestNav 1.10 Apps Available 6/14/21
08 Jun 2021	Added Chrome 91 (OS and browser) to Testing in Progress section of TestNav System Requirements
03 Jun 2021	Added: <ul style="list-style-type: none"> • Technical bulletin, TestNav 2021-2022 School Year System Requirement Changes • 2021-2022 School Year support changes to Upcoming Support Changes section on TestNav System Requirements page
11 May 2021	Added Chrome 90 (OS and browser) to TestNav System Requirements
28 Apr 2021	Added Chrome 90 (OS and browser) to Testing in Progress section of TestNav System Requirements
02 Apr 2021	Added support for Chrome 89 (OS and browser) to TestNav System Requirements
30 Mar 2021	Added Remote Testing Potential Issues and Guidance page
24 Mar 2021	Added error codes 3143, 3149, 3150, 3151, 3152, 3153, 3154, 3155, 3156
18 Mar 2021	Added Chrome 89 (OS and browser) to Testing in Progress section of TestNav System Requirements
16 Feb 2021	Updated error code 2022 to include note regarding dynamic text-to-speech (D-TTS) error for browser-based TestNav on iPad
09 Feb 2021	Added macOS 11 (Big Sur) to TestNav System Requirements
08 Feb 2021	Added technical bulletin, TestNav App for Chrome OS version 1.9.109
03 Feb 2021	Added Chrome 88 (OS and browser) to TestNav System Requirements
28 Jan 2021	<ul style="list-style-type: none"> • Added Chrome OS 88 to Testing in Progress section of TestNav System Requirements • Updated screenshots and added Network Check procedure to the following pages <ul style="list-style-type: none"> • Set Up TestNav on iOS • Set Up TestNav on Chrome OS • Set Up TestNav on Windows • Set Up TestNav on OS X, macOS • Set Up TestNav on Linux

20 Jan 2021	<p>Updated</p> <ul style="list-style-type: none"> • Additional Dependency notebox before step 1 in Set Up TestNav on Linux page • Error code 5049 to include click on Privacy tab
15 Jan 2021	<ul style="list-style-type: none"> • Added <ul style="list-style-type: none"> • Tool/Assistive Technology URLs to Firewall/Proxy Servers /Content Filtering Requirements section of Network Requirements and Guidelines • Updated <ul style="list-style-type: none"> • Header titles in Software Requirements section of TestNav System Requirements • Install TestNav on Managed Devices section of Set Up TestNav on Chrome OS (updated screenshots pending)
04 Jan 2021	<p>Added to TestNav System Requirements</p> <ul style="list-style-type: none"> • Chrome 87 (OS and browser) • Apple silicon/Big Sur to Testing in Progress section
04 Dec 2020	<p>Added Chrome OS 87 to Testing in Progress section of TestNav System Requirements</p>
18 Nov 2020	<p>Added Upcoming Testing note to TestNav System Requirements regarding Apple silicon/Big Sur</p>
28 Oct 2020	<p>Added Chrome 86 (OS and browser) to TestNav System Requirements</p>
19 Oct 2020	<p>Added Chrome OS 86 to Testing in Progress section of TestNav System Requirements</p>
16 Oct 2020	<p>Added iOS 14.x and Safari 14.x to TestNav System Requirements</p>
28 Sep 2020	<p>Added iOS 14.x to the Testing in Progress section of TestNav System Requirements</p>
14 Sep 2020	<p>Added Chrome 85 (OS and browser) to TestNav System Requirements</p>
11 Sep 2020	<p>Added</p> <ul style="list-style-type: none"> • Sign In to TestNav through Student Portal page • Chrome OS 85 to Testing in Progress section of TestNav System Requirements
02 Sep 2020	<p>Added</p> <ul style="list-style-type: none"> • Page for parents of virtual learners, Access TestNav on your Home Computer or Device • Notebox directing them to the above page on the TestNav home page
25 Aug 2020	<p>Updated error codes 1013-1016 with link to proxy server setting guidelines</p>

19 Aug 2020	<ul style="list-style-type: none"> • Added error code 9088, 8033 • Updated error code 8027, 5032
14 Aug 2020	Added technical bulletin, TestNav App for iOS version 1.9.1 237
05 Aug 2020	Updated TestNav System Requirements to add support for Chrome 84 (OS and browser)
21 Jul 2020	Updated TestNav System Requirements to drop support for <ul style="list-style-type: none"> • Android 7 and 8 (newer versions also not currently supported) • Chrome OS 74-81 • macOS 10.12
09 Jul 2020	Updated TestNav System Requirements to <ul style="list-style-type: none"> • Add support for Chrome 83 (OS and browser) • Remove support for IE11
29 Jun 2020	Added technical bulletin, TestNav 1.9.7 Apps Available 6/29/20
23 Jun 2020	<ul style="list-style-type: none"> • Updated technical bulletin, 2020-2021 System Requirement Changes to reflect temporary delay in dropping support for Windows 7 and 8.1 due to COVID-19 • Removed Windows 7 and 8.1 from Support Ending section of TestNav System Requirements
04 Jun 2020	Added Internet Explorer (IE) 11 to Support Ending section of TestNav System Requirements
05 May 2020	Added Chrome 81 (OS and browser) to TestNav System Requirements
23 Apr 2020	Added Chrome OS 81 to Testing in Progress section of TestNav System Requirements
25 Mar 2020	Added <ul style="list-style-type: none"> • Technical bulletin, TestNav - System Requirement Policy/2020-2021 Support Changes • TestNav System Requirement Policy
10 Mar 2020	Added Chrome 80 (OS and browser) to TestNav System Requirements
09 Mar 2020	Updated <ul style="list-style-type: none"> • Network Requirements and Guidelines to add proxy server, firewall, content filtering, and anti-virus guidelines, as well as specify ports 80 and 443 for *.pearsonstestcontent.com • Set Up TestNav on OS X, macOS to grant accessibility control for macOS 10.14+ • Set Up TestNav on Windows to add instruction to disable Cortana, Xbox Game Bar, and clipboard history
13 Feb 2020	Added Chrome OS 80 to Testing in Progress section of TestNav System Requirements

11 Feb 2020	Published technical bulletin, TestNav - Chrome App phase out and the 2020-21 school year
05 Feb 2020	Launched TestNav Blog with first blog post, TestNav Extension Support to bridge the accessibility gap for high-stakes testing
14 Jan 2020	Updated Set Up TestNav on Chrome OS instructions to reflect recent changes to Google Admin console
09 Jan 2020	Added <ul style="list-style-type: none"> • Chrome 79 (OS and browser) to TestNav System Requirements • 8.14 updates related to <ul style="list-style-type: none"> • Increased zoom levels to Accessibility Tools and PNP Profile • Saved Response Files (SRFs) to all affected pages. For example, the Understand SRF and Log Files section of Set up and Use TestNav.
06 Dec 2019	Added iOS 13.x to TestNav System Requirements
11 Nov 2019	Added Chrome 78 (OS and browser) to TestNav System Requirements
07 Nov 2019	Added Chrome 78 to Testing in Progress section of TestNav System Requirements
21 Oct 2019	Added error code 3043
11 Oct 2019	Added macOS 10.15 to TestNav System Requirements
01 Oct 2019	Added support for Chrome 77 (OS and browser) to TestNav System Requirements
30 Sep 2019	Added support for iOS 13.1.x and Safari 13 to TestNav System Requirements
13 Sep 2019	Added support for Firefox 68 and 69 to TestNav System Requirements
10 Sep 2019	Removed Chrome browser versions 66-73 from TestNav System Requirements
09 Sep 2019	Removed the following URLs from the Firewall/Proxy Servers /Content Filtering Requirements : <ul style="list-style-type: none"> • https://dictionaryapi.com • https://www.dictionaryapi.com • https://media.merriam-webster.com • http://media.merriam-webster.com
04 Sep 2019	Added support for Chrome 76 (OS and browser) to TestNav System Requirements
03 Sep 2019	Added to TestNav System Requirements : <ul style="list-style-type: none"> • Support for iOS 12.4.1 • To Testing in Progress section: <ul style="list-style-type: none"> • Chrome 76, 77 • macOS 15 • iOS 13

30 Jul 2019	Removed error code 3026
25 Jul 2019	Added support for iOS 12.4 to TestNav System Requirements
16 Jul 2019	<ul style="list-style-type: none"> • Added error codes 1020, 1021, 2022, 3136, 3142, 5048, and 5049 • Updated <ul style="list-style-type: none"> • Error code 3020 • Accessibility Tools and PNP Profile page to add Desmos calculators to Accommodations and PNP section • Removed: <ul style="list-style-type: none"> • Support for the following from TestNav System Requirements: <p style="margin-left: 40px;">OS versions:</p> <ul style="list-style-type: none"> • iOS 11.4.1 and below • macOS 10.11 and below • Chrome OS 73 and below <p style="margin-left: 40px;">Browser versions (<i>used only for practice tests</i>):</p> <ul style="list-style-type: none"> • Chrome 73 and below • Firefox 62 and below • Safari 11.x and below • Technical bulletin, TestNav - iOS 11 and Secure Testing
08 Jul 2019	Added support for Chrome 75 to TestNav System Requirements
30 May 2019	Added support for iOS 12.3.1 to TestNav System Requirements
22 May 2019	Added support for iOS 12.3 to TestNav System Requirements
16 May 2019	<p>Added to TestNav System Requirements:</p> <ul style="list-style-type: none"> • Support for Chrome OS 74 • iOS 12.4, 12.5 and Chrome OS 75 to Testing in Progress section
14 May 2019	<p>Added</p> <ul style="list-style-type: none"> • Technical bulletin, TestNav - 2020-2021 System Requirement Changes • https://dictionaryapi.com to Firewall/Proxy Servers/Content Filtering Requirements on Network Requirements and Guidelines
01 May 2019	Added https://www.dictionaryapi.com , https://media.merriam-webster.com , and http://media.merriam-webster.com to Firewall/Proxy Servers/Content Filtering Requirements on Network Requirements and Guidelines page
01 Apr 2019	Added support for Chrome OS 73 (OS and browser) to TestNav System Requirements

27 Mar 2019	<p>Added to:</p> <ul style="list-style-type: none"> • TestNav System Requirements: <ul style="list-style-type: none"> • Support for iOS 12.2 • Chrome OS 73 to Testing in Progress section • TestNav Error Codes, codes <ul style="list-style-type: none"> • 3132, 3133, 3137, 3138, 3140, 2023, 9064, 9067, 9070, 9112-9133, 11023
06 Mar 2019	<ul style="list-style-type: none"> • Added a notebbox to Set Up TestNav on Linux regarding the Linux TestNav app and audio recorder items • Removed references to <i>specific</i> Windows 10 versions from TestNav System Requirements, as Pearson currently supports all Windows 10 versions
01 Mar 2019	<p>Added</p> <ul style="list-style-type: none"> • Expected Behaviors page to Troubleshooting section • Audio Recorder support notebbox to TestNav System Requirements
25 Feb 2019	Added support for Chrome 72 (OS and browser) to TestNav System Requirements
21 Feb 2019	Added error code 1019 to 1000s - Early Warning System Errors
18 Feb 2019	Added support for iOS 12.1.4 to TestNav System Requirements
04 Feb 2019	<p>Added to TestNav System Requirements:</p> <ul style="list-style-type: none"> • Support for iOS 12.1.2 and 12.1.3 • iOS 12.2 and Chrome OS 72 to Testing in Progress
09 Jan 2019	<p>Added support to TestNav System Requirements for:</p> <ul style="list-style-type: none"> • Chrome 71 (OS and browser) • Firefox 62-64
02 Jan 2019	<ul style="list-style-type: none"> • Updated to add resolution to TestNav - Windows 10, version 1809 and above, and Secure Testing • Added to TestNav System Requirements, support for: <ul style="list-style-type: none"> • iOS 12.1.1 • Windows 10 version 1809

▼ 2018

December 7, 2018	<p>Added to TestNav System Requirements:</p> <ul style="list-style-type: none"> • Support for Chrome 70 (OS and browser) • Chrome 71 and iOS 12.1.1 to Testing in Progress
November 20, 2018	Added technical bulletin, TestNav - Desktop App Update

November 8, 2018	<ul style="list-style-type: none"> • Added support for iOS 12.1 to TestNav System Requirements • Removed TestNav Whitelist section from Accessibility Tools and PNP Profile page
October 18, 2018	Added technical bulletin, TestNav - Windows 10, version 1809 and above, and Secure Testing
October 11, 2018	Added iOS 12.1 and Chrome OS 70 to the Testing in Progress section of TestNav System Requirements
October 1, 2018	Added support for Safari 12 to TestNav System Requirements
September 28, 2018	<p>Added support for the following to TestNav System Requirements:</p> <ul style="list-style-type: none"> • Chrome OS 69 • iOS 12 • macOS 10.14
September 21, 2018	Added Chrome OS 69 to Testing in Progress section of TestNav System Requirements
August 29, 2018	<p>Added</p> <ul style="list-style-type: none"> • Chrome 68 to TestNav System Requirements • Technical bulletin, TestNav - iOS 10.3 (iPad 4) Support Ending 2019-2020
August 6, 2018	<ul style="list-style-type: none"> • Updated the TestNav System Requirements page layout and support requirements for 2018-19 school year • Archived Firefox ESR setup page • Removed <ul style="list-style-type: none"> • All references to Firefox ESR • macOS/OS X support from ProctorCache System Requirements • Added <ul style="list-style-type: none"> • Support for iOS 11.4.1 and Ubuntu 18.04 • Error codes 5043-5047
July 28, 2018	Added support for Chrome 67 to TestNav System Requirements
July 11, 2018	Added technical bulletin, TestNav 8 - Firefox Support Ending
July 2, 2018	Added Desmos Graphing, Four Function, and Scientific Calculator to TestNav Tools
June 18, 2018	<p>Added</p> <ul style="list-style-type: none"> • Technical bulletin, TestNav - Android App and Secure Testing • Error code 5043 • In TestNav System Requirements <ul style="list-style-type: none"> • Android 5 and 6 to Support Ending - 2018-19 School Year section • Chrome OS 68, iOS 12, and Mac 10.14 to Testing in Progress section • Temporary strikethrough on Android references, per technical bulletin above • Note — Page Currently Not In Use — to Set Up TestNav on Android page, per technical bulletin above.
May 31, 2018	<p>Added to TestNav System Requirements:</p> <ul style="list-style-type: none"> • Support for iOS 11.4 • Chrome 67 to Testing in Progress column in Upcoming Support Changes section

May 29, 2018	<p>Added</p> <ul style="list-style-type: none"> To TestNav System Requirements Support for Chrome 66 OS and browser Support Ending in 2018-19 School Year section with upcoming support changes To ProctorCache System Requirements, Support Ending in 2018-19 School Year section with upcoming support changes Error code 3134 and 3135 <p>Updated</p> <ul style="list-style-type: none"> Error code 3101
April 23, 2018	<ul style="list-style-type: none"> Added error code 2020 Removed error code 3123 and 3131
April 17, 2018	Added <i>iPad 6th generation</i> to Testing in Progress section in TestNav System Requirements
April 9, 2018	<p>Added to TestNav System Requirements:</p> <ul style="list-style-type: none"> Support for iOS 11.3 Chrome OS 66 and iOS 11.4 to Testing in Progress section
April 6, 2018	Added note regarding virtualization/thin clients to TestNav System Requirements
April 5, 2018	<p>Added</p> <ul style="list-style-type: none"> Notebox for unmanaged Chromebooks/Chromeboxes <i>purchased in 2017 and later</i> to Set Up TestNav on Chrome OS Error code 3131 to 3000s - Application Error Messages
March 29, 2018	Added support for Chrome OS 65 and browser, Google Chrome 65 to TestNav System Requirements
March 26, 2018	<p>Added</p> <ul style="list-style-type: none"> Upcoming Support Changes section to TestNav System Requirements Chrome OS 65 and iOS 11.3 to Testing in Progress notebox
March 20, 2018	Added error code 3130 to 3000s - Application Error Messages
March 8, 2018	Added support for Windows Server 2016 to ProctorCache System Requirements
February 22, 2018	Added support for iOS 11.2.6 to TestNav System Requirements
February 16, 2018	Added notebox for <i>disabling Siri and Dictation services</i> on Set Up TestNav on OS X, macOS page
February 13, 2018	Added support for Chrome OS 64 and browser, Google Chrome 64 to TestNav System Requirements
February 2, 2018	<ul style="list-style-type: none"> Added Kiosk Mode Warnings notebox to Set Up TestNav on iOS Archived technical bulletin, TestNav 8 - iOS and Kiosk-Mode Test Time Limit

January 30, 2018	<ul style="list-style-type: none"> Added <ul style="list-style-type: none"> Support for iOS 11.2.5 Technical bulletin, TestNav - iOS 11 and Secure Testing Removed support for iOS 11.1 - 11.2.2 Archived technical bulletins, TestNav 8 - iOS 11 and TestNav, and TestNav 8 - iOS 11 and TestNav
January 22, 2018	Added support for Chrome OS 63 to TestNav System Requirements
January 11, 2018	Added PNP-enabled calculator information to Accessibility Tools and PNP Profile
January 10, 2018	<ul style="list-style-type: none"> Added error codes 3127, 3128, and 3129 Updated error codes 3090 and 5037
January 9, 2018	<ul style="list-style-type: none"> Added error code 3089 Updated <ul style="list-style-type: none"> Windows UNC (Uniform Naming Convention) or network path to specify <i>Mac</i> or <i>Linux</i> on Set up and Use TestNav page Error code 3101 additional information
January 4, 2018	Added error code 3124
January 3, 2018	<ul style="list-style-type: none"> Added support for iOS 11.2 to TestNav System Requirements Updated technical bulletin, TestNav 8 - iOS 11 and TestNav to reflect above support

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December 4, 2017	Added technical bulletin, TestNav - 8.9 Patch and iOS TestNav App
November 16, 2017	Added support for Chrome OS 62 and browser, Google Chrome 62
November 3, 2017	<ul style="list-style-type: none"> Added support for iOS 11.1 to TestNav System Requirements Updated technical bulletin, TestNav 8 - iOS 11 and TestNav
October 27, 2017	Added error codes 3126, 5042, 8032, and 11028
October 26, 2017	<p>Added support for:</p> <ul style="list-style-type: none"> Chrome OS 61 and browser, Google Chrome 61 macOS High Sierra 10.13
October 20, 2017	Updated technical bulletin, TestNav 8 - iOS 11 and TestNav
October 19, 2017	Added error code 5042
October 17, 2017	<p>On Understand the System Layout page:</p> <ul style="list-style-type: none"> Added TestNav User Interface video Removed Review Dropdown and Bookmark video and Common User Interface Elements table
October 12, 2017	<p>Added</p> <ul style="list-style-type: none"> Technical bulletin, TestNav 8 - iOS 11 and TestNav Link to technical bulletin on TestNav System Requirements

October 11, 2017	Added support for iOS 10.3.3 to TestNav System Requirements
September 21, 2017	Added error codes 1017 and 1018
September 8, 2017	<p>On the ProctorCache System Requirements page:</p> <ul style="list-style-type: none">• Added• Version 2017.16• macOS Sierra 10.12 as a supported operating system• Note regarding earlier versions of ProctorCache• Removed references to all earlier versions of ProctorCache <p>Removed error code 3121 from the 3000s - Application Error Messages</p>
August 23, 2017	<p>Added</p> <ul style="list-style-type: none">• Chrome OS/browser versions 57-60 to the TestNav System Requirements page• Error codes 3020 and 3022
August 14, 2017	<ul style="list-style-type: none">• Added iOS 10.3.1 and 10.3.2 to the TestNav System Requirements page• Removed references to 32-bit Linux from the Set Up TestNav on Linux page
August 1, 2017	Updated the TestNav American Sign Language (ASL) video on the Accessibility Tools and PNP Profile page
