12000s - TestNav Auto Updates

Error codes below relate to TestNav auto updates:

Error Number	Error Message	Additional Info and Instruction
12001	The update site URL is not correct.	Contact Pearson Support.
12002	The URL to the config file on the update site is not correct.	Contact Pearson Support.
12003	The config file is corrupted.	Restart the application and then log in. If you cannot resolve this issue, contact Pearson Support.
12004	The config file is corrupted.	Restart the application and then log in. If you cannot resolve this issue, contact Pearson Support.
12005	The config file is corrupted.	Restart the application and then log in. If you cannot resolve this issue, contact Pearson Support.
12006	The wrong config file was downloaded.	This error happens when the major version of the launcher (1.4 for example) does not match the major version in the config file (1.5 for example). Contact Pearson Support.
12007	The update files on disk are either missing or have been corrupted.	Restart the application and then log in. If you cannot resolve this issue, contact Pearson Support.
12008	The app does not have the necessary permissions to read or write to the directory where it will store update files.	Contact Pearson Support.
12009	The app does not have the necessary permissions to delete from the directory where the update files are stored.	Contact Pearson Support.
12010	There was an error downloading the update files.	Contact Pearson Support.
12011	The app is unable to write to the location where we extract the update files.	Contact Pearson Support.
12012	There was an error attempting to extract the update files.	Contact Pearson Support.
12013	TestNav was unable to start.	Contact Pearson Support.

Tiny link: https://support.assessment.pearson.com/x/CwAqAQ