11000s - Scoring CAT Server Warnings and Errors

Error codes below relate to scoring CAT server errors:

Error Code	Error Message	Additional info and instruction
11000	There has been a problem loading this section. Please contact your administrator.	Contact Pearson Support.
11001	There has been a problem loading this section. Please contact your administrator.	Contact Pearson Support.
11002	There has been a problem loading this section. Please contact your administrator.	Contact Pearson Support.
11003	There has been a problem loading this section. Please contact your administrator.	Contact Pearson Support.
11004	There has been a problem loading this section. Please contact your administrator.	Contact Pearson Support.
11005	There has been a problem loading this section. Please contact your administrator.	The proctor should resume the student within the assessment management system and have the student sign in again. If the issue persists, contact Pearson support.
11006	There has been a problem loading this section. Please contact your administrator.	Contact Pearson Support.
11007	There has been a problem loading this section. Please contact your administrator.	Contact Pearson Support.
11008	There has been a problem loading this section. Please contact your administrator.	Contact Pearson Support.
11009	There has been a problem loading this item. Please contact your administrator.	Contact Pearson Support.
11010	There has been a problem loading this item. Please contact your administrator.	Contact Pearson Support.
11011	There has been a problem loading this item. Please contact your administrator.	Contact Pearson Support.
11012	There has been a problem loading this item. Please contact your administrator.	Contact Pearson Support.
11013	There has been a problem loading this item. Please contact your administrator.	Contact Pearson Support.
11014	There has been a problem loading this item. Please contact your administrator.	Contact Pearson Support.
11015	There has been a problem loading this item. Please contact your administrator.	Contact Pearson Support.
11016	There has been a problem loading this item. Please contact your administrator.	Contact Pearson Support.
11017	There has been a problem loading this item. Please contact your administrator.	Contact Pearson Support.
11018	There has been a problem loading this item. Please contact your administrator.	Contact Pearson Support.
11019	There has been a problem loading this item. Please contact your administrator.	Contact Pearson Support.
11020	There has been a problem loading this item. Please contact your administrator.	Contact Pearson Support.
11021	There has been a problem loading this item. Please contact your administrator.	Contact Pearson Support.
11022	There has been a problem with this test. Please contact your administrator.	Contact Pearson Support.

11023	Adaptive section is completed.	Resume the student on the Section/Test exit page and have the student sign in again.
11024	There has been a problem loading this section. Please contact your administrator.	Contact Pearson Support.
11025	There has been a problem loading this section. Please contact your administrator.	Contact Pearson Support.
11026	There has been a problem loading this section. Please contact your administrator.	Contact Pearson Support.
11027	There has been a problem loading this item. Please contact your administrator.	Check your network connection to ProctorCache. If this resolves the issue, resume students in the assessment management system and have students sign in again. If the issue persists, contact Pearson support.
11028	There has been a problem loading this section. Please contact your administrator. The proctor should resume the student within the assessment management system and have the student sign in again. If the issue persists, contact Pearson support.	
11030	Your session has expired. Please sign in again to resume testing.	Resume the student(s) in the assessment management system, and then have the student(s) sign in again. If the issue persists, contact Pearson support.
11040	There has been a problem loading this item. Please contact your administrator.	Resume the student(s) in the assessment management system, and then have the student(s) sign in again. If the issue persists, contact Pearson support.

Tiny link: https://support.assessment.pearson.com/x/FAACAQ