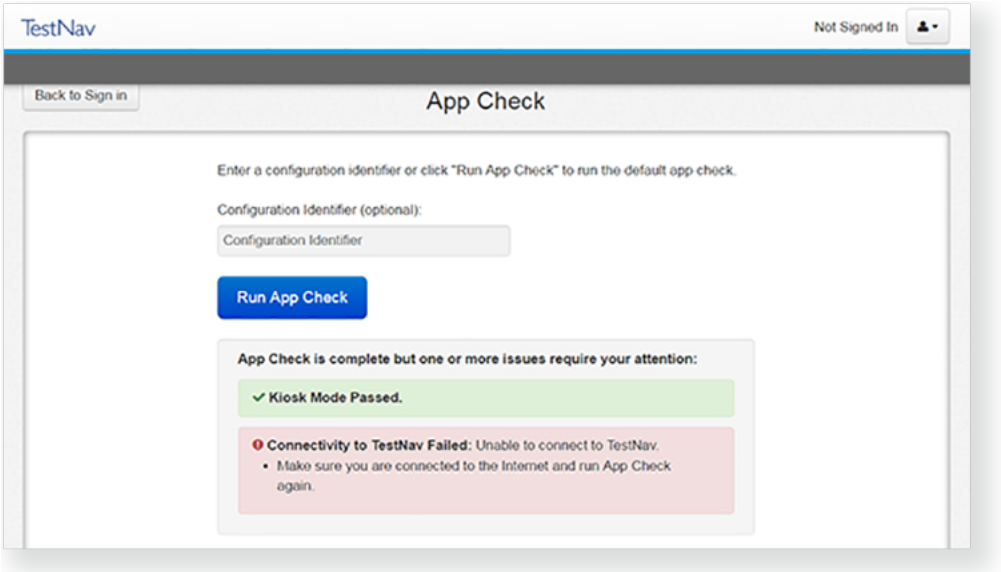
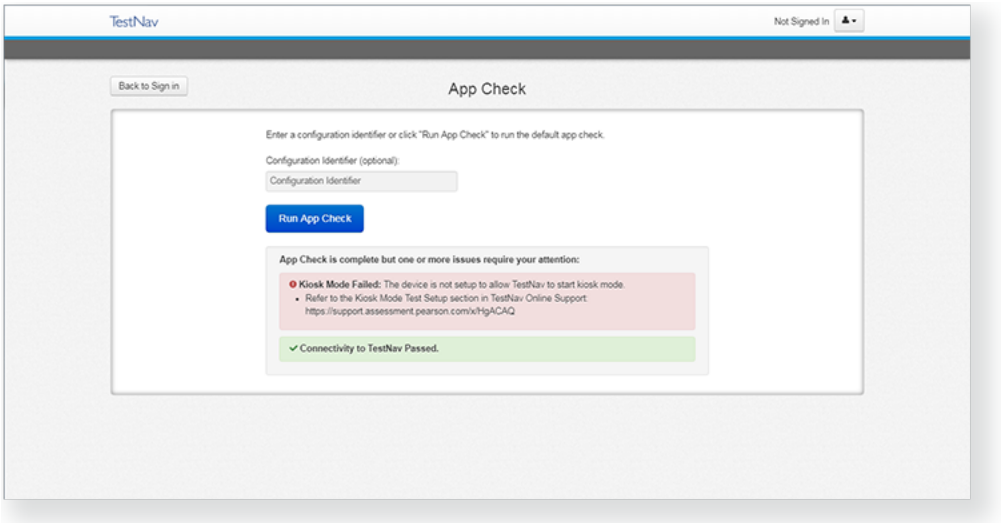
App Check Error Messages

App Check displays error messages if any of the following scenarios occur:

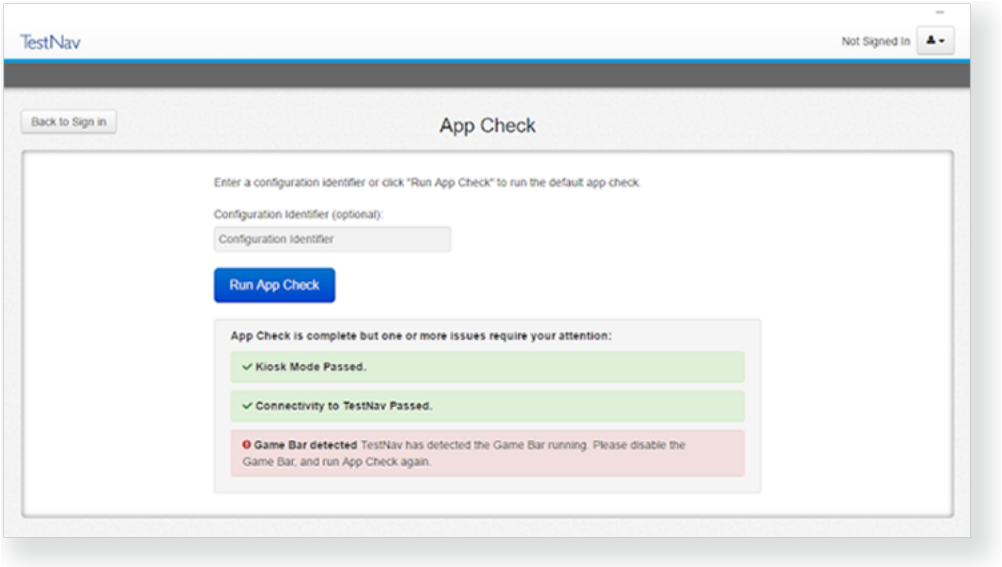
- The device is not connecting to TestNav. *To resolve this issue, refer to TestNav System Requirements and Set up and use TestNav to confirm settings on each supported device.*



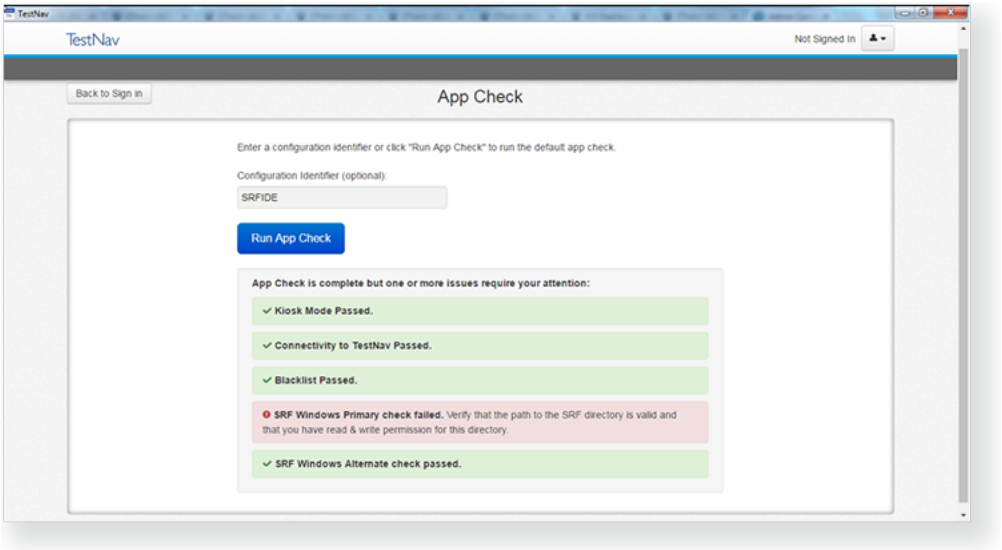
- The device is not configured to start TestNav in Kiosk Mode. *To resolve this issue, see Set up and Use TestNav to confirm settings on each supported device.*

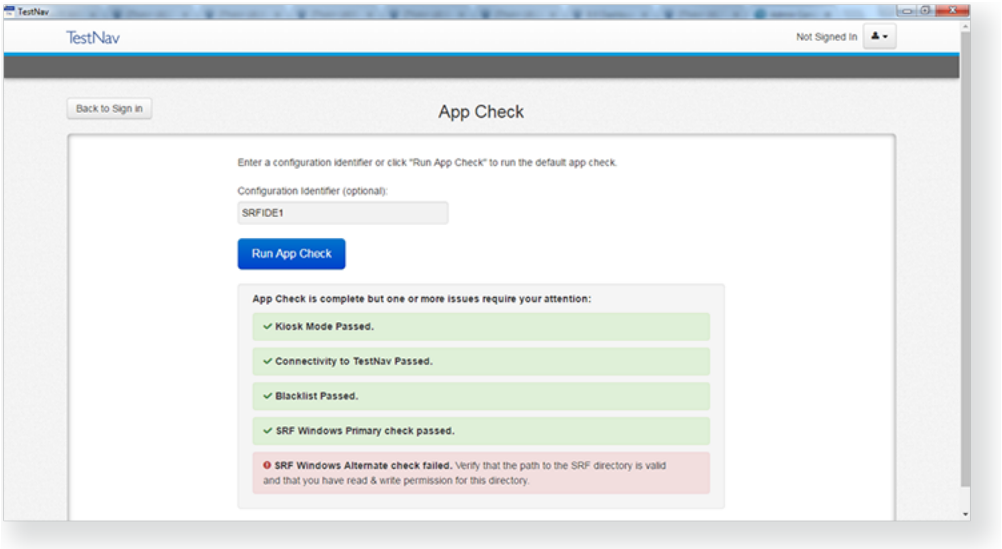


- Windows Game Bar is running. *To resolve this issue, refer to the Microsoft support site, and search for "disable Game Bar."*

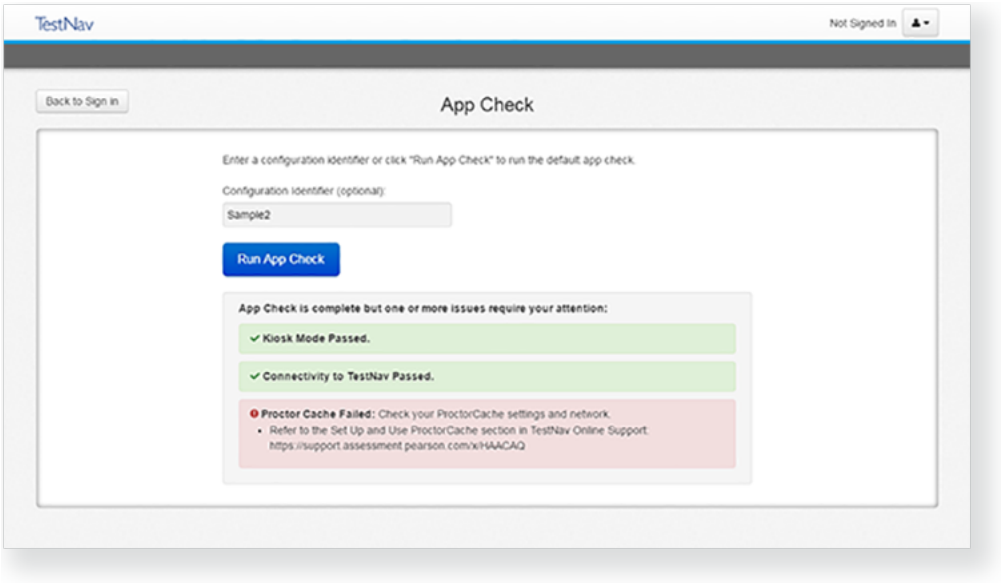


- The primary OR secondary saved response file (SRF) path is invalid. *To resolve this issue, sign in to PearsonAccess^{Next}, and update the TestNav Configuration Task.*





- If configured, App Check can also verify connectivity to ProctorCache. *To resolve this issue, refer to the ProctorCache Requirements and Set Up and Use ProctorCache and confirm settings.*



Tiny link: https://support.assessment.pearson.com/x/gwNgAQ