ProctorCache System Requirements

District or school program coordinators collaborate with Pearson to determine whether your program should use ProctorCache. If your program uses ProctorCache, use these requirements and refer to your assessment management system user guide for configuration information.

This section lists the minimum requirements for ProctorCache versions:

- 2019.4

Pearson recommends that customers use the latest ProctorCache version; however, some customers may be using earlier versions not listed here. Earlier versions are not available for download.

You can find your ProctorCache version at the bottom of the ProctorCache Admin page in the browser.

Hardware Requirements

Specifications	Windows
Processor	x86/x32 and x64 **Minimum** 2 GHz
Memory	**Recommended** 4 GB RAM **Minimum** 2 GB RAM

Software Requirements

- Windows Server 2008, 2012, 2016, or 2019
- Windows 7, 8, 10, or 11

Firewall/Proxy Servers/Content Filtering

When using ProctorCache, you must open the following URL:Port combinations in any firewalls, proxy servers, or software that is used for Internet content filtering:

URL: Port
Your test delivery URL, for example: *.testnav.com:80 *.testnav.com:443
google-analytics.com (optional)
*.usertrust.com
*.thawte.com
*.pearsontestcontent.com
*.comodoca.com

Default TCP/IP Port Settings	• port 4480 • port 4481
Custom Port Settings	If you set custom ports using instructions on the Set Up and Use ProctorCache page, configure firewall software to open *both* custom ports, and *not* the two default ports listed above.

Related Information

Download ProctorCache and see Set Up and Use ProctorCache for detailed instructions.

Tiny link: https://support.assessment.pearson.com/x/PQACAQ