Recently Updated

Date	Updates
April 6, 2022	Updated Monitor or Change Student Test Status to include information on Test Status dashboard availability.
March 28, 2022	 Updated Precache Test Content to Add instructions and screenshots for browser permissions Remove IE11 from recommended browsers and remove Safari instructions as it does not support ProctorCache
November 18, 2021	Added Download a Test Form page. Added Exit Student Tests page. Added View Dashboards page.
November 16, 2021	Updated Data File Descriptions to include additional import/export capabilities. Added new PNP to the lists on the PNP Accommodations page. Updated the Student Test Status Dashboard information to reflect the displaying of error codes. Added to the Operational Reports Types, Online Test Session Reports, information about Interim Test by Assessments.
September 2, 2021	Added Access Transcend Reports section, including the following pages: Status Overview Report Details Status and Growth Summary Report Details Status Roster Report Details Status and Growth Report Details
August 31, 2021	Added the page Session Management Tasks within Resources to provide a list of session management tasks most often required.
August 30, 2021	Updated Most Popular Topics to remove links to pages that no longer exist after the site reorganization and to reflect pages most often used.
August 23, 2021	Added Transcend Testing section and pages: • Create a Transcend Test • View or Edit a Transcend Test
June 14, 2021	Reorganized PearsonAccess Next Online Support to simplify navigation throughout the site. Categories within the site are: System Basics , Setup , Testing , Reporting , and Recently Updated . Updated the pictograms on the Homepage and landing pages throughout the support site to align with Pearson branding.
May 6, 2021	Updated System Features to address various options for home page displays and functionality. Updated Start a Session and Unlock Tests / Sessions to include steps for unlocking multiple sessions.
February 26, 2021	Updated Precache Test Content page to reflect the additional steps needed to start precaching content by test and by sessions.
February 10, 2021	Updated the prerequisites on Move a Student Test Between Sessions. Updated Monitor or Change Student Test Statuses page to include information about the student test status dashboards.
December 4, 2020	Updated the Data File Descriptions to include information about the new Import Export Session Create/Move.

November	Updated PNP Accommodations to include additional form-controlled and student test assignment-controlled core fields.
6, 2020	
	Renamed the page Create a Reporting Group to Create and Manage Reporting Groups. Additionally, updated all content and
	screenshots within Create and Manage Reporting Groups. Removed the pages Edit a Reporting Group and Manage Student
	Reports in a Reporting Group (the information in those pages is now contained within Create and Manage Reporting Groups).
	Added the page Generate Test Tickets for Sessions.
	Updated Assign Student Test Retakes to reflect when the feature is available.
September 18, 2020	Updated screenshots on Add a Student to a Session to reflect how the student tests are filtered based on test code for a session when bulk adding students by group.
	Updated Orders and Shipment Tracking Reports to reflect the fields available on the report for order status.
February 7, 2020	Updated Retrieve Resources for an Online Test page to correct step 1.
March 11, 2019	Removed the page Measure Testing Capacity.
January 17, 2019	Updated videos on the following pages:
	Start a Session and Unlock a Test(s)
	Register/Unregister a Student
	Updated and added details to the general information and prerequisites sections on the page Register/Unregister a Student.
	Added to Assign a Remote Testing Organization and Approve/Reject Remote Testing that the feature availability varies by program.
December	Released version PearsonAccess Next Online Support (an updated and renamed version of the PearsonAccess Next Online User
14, 2018	Guide). The updated version includes:
	A reorganized overall structure.
	 Instructions in various mediums (written, images, and videos).
	 Simplified instructions and screenshots with detailed callouts.
	 Additional, relevant page content in these consistent sections (when applicable):
	• General Information
	• Prerequisites
	• Step-By-Step
	 Effects
	• What's Next?

Back to the top