System Requirements

You can use the requirements on this page to set up PearsonAccess^{next}. Refer to this page to make sure you are using the most up-to-date version of PearsonAccess$^{next.}$ Pearson continually monitors and evaluates the recommended and supported software requirements. As vendors release newer versions of their products, we update the recommended operating systems and browsers accordingly.

This document does NOT contain requirements for TestNav online test delivery. For TestNav hardware and software requirements, see TestNav Online Support.

Minimum Requirements

Browsers	Operating Systems
IE 11	Windows: 7 (with Service Pack 1)
Safari 9	OS X/macOS: 10.9, 10.10, 10.11, 10.12
Chrome 49	Windows: 7 OS X/macOS : 10.9, 10.10, 10.11, 10.12
Firefox 45	Windows: 7 OS X/macOS: 10.9, 10.10, 10.11, 10.12

The current release version for both Firefox and Chrome at the time of our software's release are tested and supported. Newer release versions of Firefox and Chrome may work; however, Pearson does not recommend software or technology changes during an online test administration.

Intermediate Network Devices

This section contains guidelines for schools using firewalls and proxy servers while accessing only the PearsonAccess^{next} domain.

Firewall

Customers using a firewall to limit Internet access must allow the following destination/protocol/port combinations:

`*.pearsonaccessnext.com:80`

`*.pearsonaccessnext.com:443`

Proxy Servers/Content Filtering

Customers using proxy servers or Internet content filtering software must allow the following URLs:

`*.pearsonaccessnext.com:80`

`*.pearsonaccessnext.com:443`

Email Domain Name

When accessing PearsonAccess^{next}, school and district email systems must be configured to accept emails from the following address domain: `@support.pearson.com`