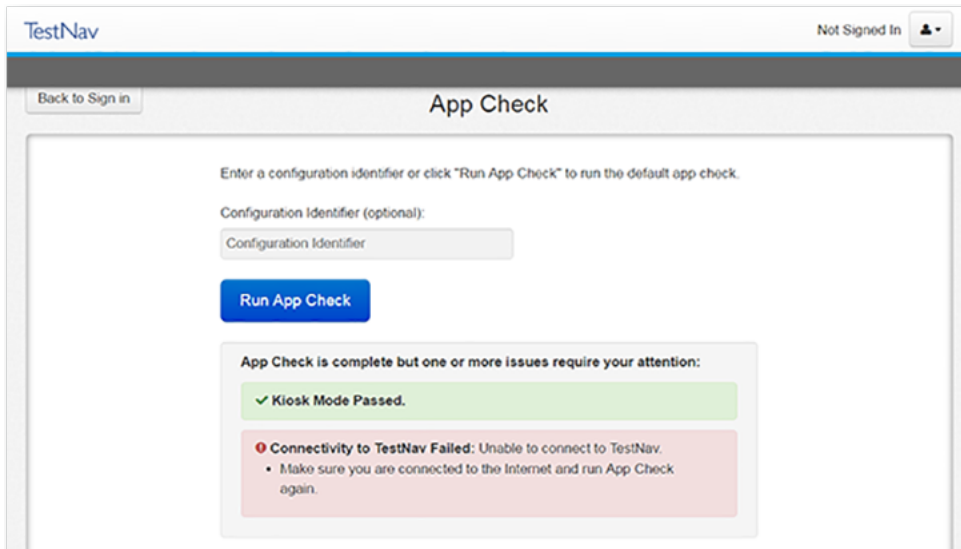


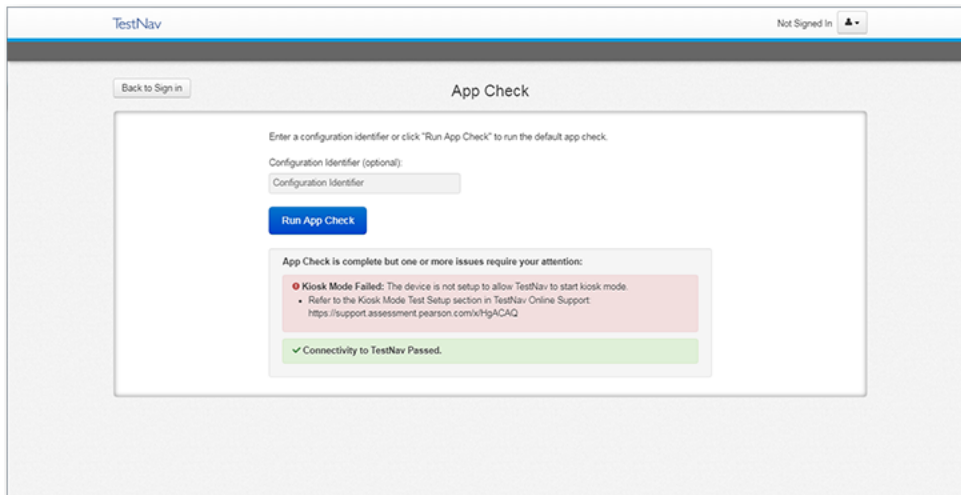
App Check Error Messages

App Check displays error messages if any of the following scenarios occur:

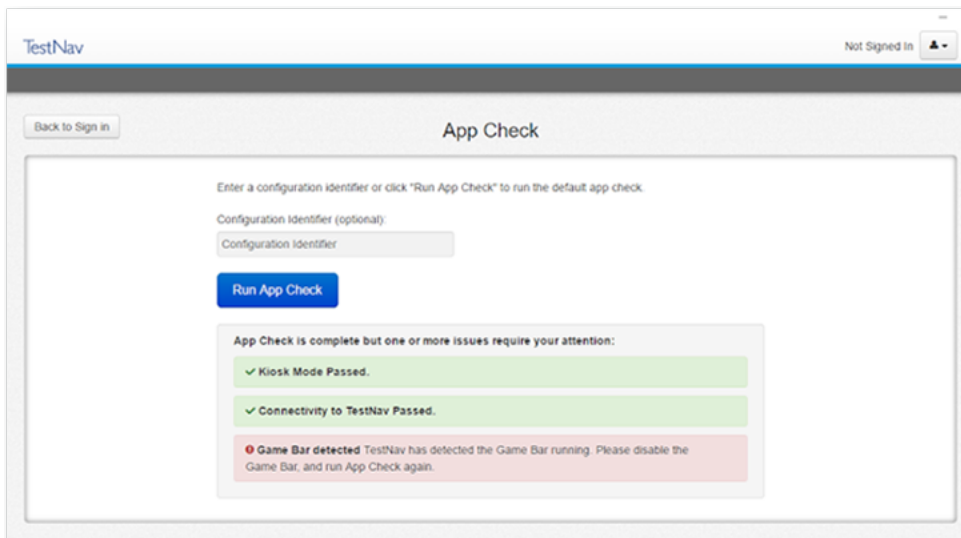
- The device is not connecting to TestNav. To resolve this issue, refer to [TestNav System Requirements](#) and [Set up and use TestNav](#) to confirm settings on each supported device.



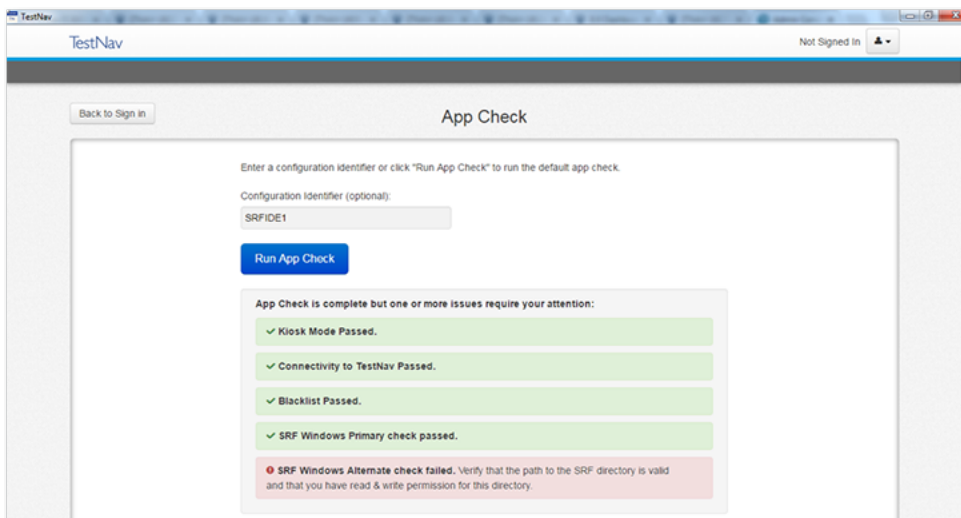
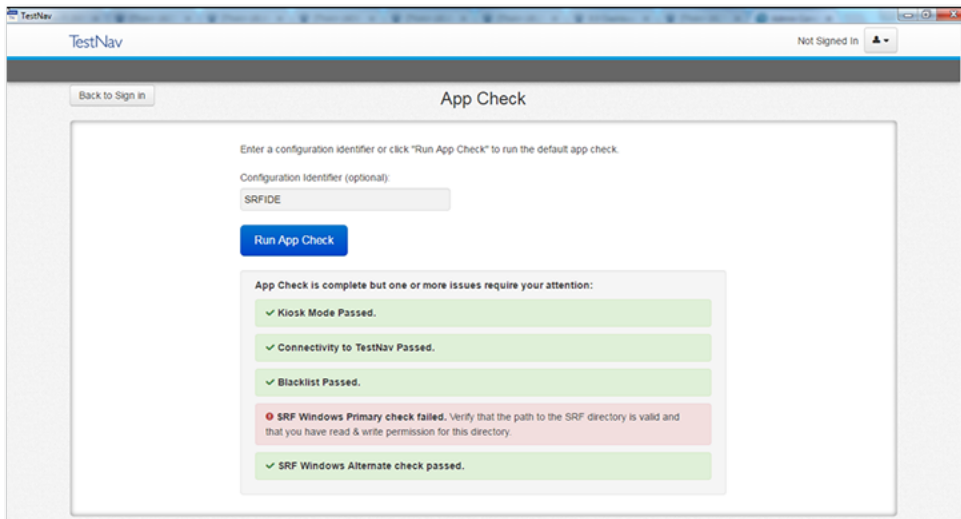
- The device is not configured to start TestNav in Kiosk Mode. To resolve this issue, see [Set up and Use TestNav](#) to confirm settings on each supported device.



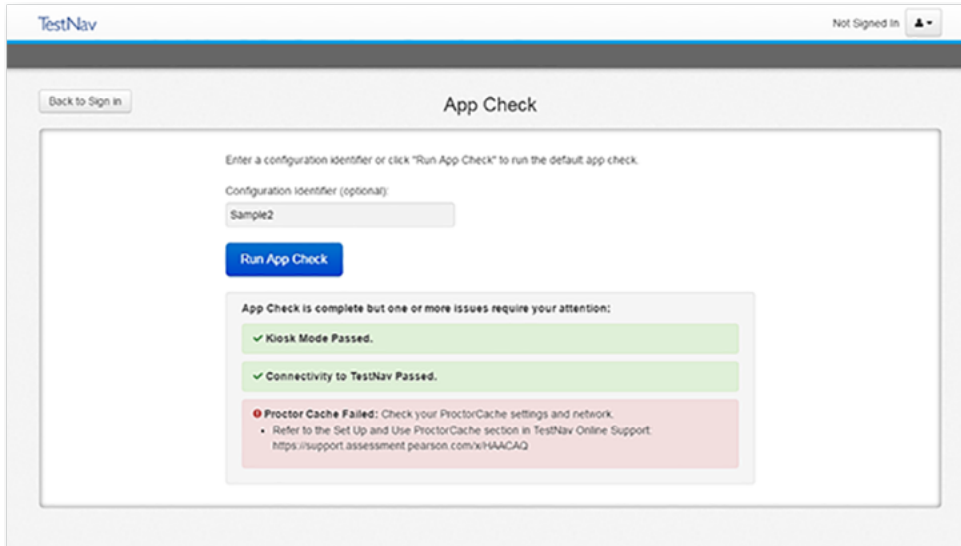
- Windows Game Bar is running. To resolve this issue, refer to the [Microsoft support site](#), and search for "disable Game Bar."



- The primary OR secondary saved response file (SRF) path is invalid. To resolve this issue, sign in to PearsonAccess^{Next}, and update the TestNav Configuration Task.



- If configured, App Check can also verify connectivity to ProctorCache. To resolve this issue, refer to the [ProctorCache Requirements](#) and [Set Up and Use ProctorCache](#) and confirm settings.



Tiny link: <https://support.assessment.pearson.com/x/gwNgAQ>