TestNav - Android App and Secure Testing

Technical Bulletin

Updated: February 6, 2020
Published: June 18, 2018

What is happening?

In 2018, Pearson released a TestNav patch to block the TestNav Android app on Android devices and on Chrome OS due to a potential security issue. Pearson notified Google of the security issue and will re-enable the app once the issue is resolved.

- Customers can continue secure testing on Chrome OS *only with the TestNav Chrome app.*
- Customers can continue taking *practice tests* on Android devices in a browser.

What does this mean?

Pearson automatically pushed the patch that prevents the TestNav Android app from launching.

What do I need to do (and how do I do it)?

Customers using the Android app should plan to use alternative TestNav apps for secure testing. Pearson will notify customers once Google addresses the security issue.

Tiny link: https://support.assessment.pearson.com/x/gwRuAQ