TestNav System Requirement Policy/2020-2021 support changes

Technical Bulletin

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What is happening?

To better prepare customers for annual technology planning, Pearson has adopted a support policy to help districts anticipate upcoming support changes. The TestNav System Requirement Policy aligns TestNav system requirements with *manufacturer-supported* operating systems (OSs) and devices. Pearson also updates browser support for practice tests depending on manufacturer support.

This best practice ensures that all district personnel and students experience efficient and reliable testing sessions.

Manufacturer development cycles vary and release details are often vague until close to release dates. As a result, Pearson's policy *requires referencing manufacturer policies*. Annually, Pearson will base support for OSs and devices on manufacturer support as of each July 15.

What does this mean?

Technology personnel should evaluate manufacturer support **as of July 15** to determine technology planning for each upcoming school year.

*For example, using the **TestNav System Requirement Policy**, districts can estimate upcoming support for the 2020-21 school year to be the following:*

OS	Estimated Version Support (2020-2021)
OS X/macOS	10.13, 10.14, 10.15
iOS	12, 13
Chrome OS	Chrome OS 84 *(dependent on July 15 version availability)*
Windows	Windows 10, version 1809 Windows 10, version 1903 Windows 10, version 1909
Linux	Ubuntu 18.04 (64-bit)
Android (pending resolution with Google)	9, 10

Browser Update (Practice Tests Only)

Currently, Pearson plans to *drop support* for **IE11** for the 20-21 school year and will announce any additional browser support updates by May 2020.

What do I need to do (and how do I do it)?

District personnel should bookmark and familiarize themselves with the policy to assess technology needs *every school year*.

You can also find available details for the upcoming school year in the **Upcoming Support Changes** section of TestNav System Requirements as they become available.

Tiny link: https://support.assessment.pearson.com/x/0418AQ